

IL by name of Facility

Based on IL

Nursing Home Name	City	Phone	Date of Correction	Deficiency Type
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health

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Deficiency Category	State	Deficiency	Scope
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

IL by name of Facility

Based on IL

Level of Harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual

IL by name of Facility

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ABBINGTON REHAB & NURSING CTR	ROSELLE	(630) 894-5058	12/10/2010	Health
ABBOTT HOUSE	HIGHLAND PARK	(847) 432-6080	12/07/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health
ALBANY CARE	EVANSTON	(847) 475-4000	12/01/2010	Health

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Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated

IL by name of Facility

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harm

Minimal harm or potential for actual harm

Potential for minimal harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
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ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
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ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
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ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
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ALDEN ALMA NELSON MANOR	ROCKFORD	(815) 484-1002	07/28/2010	Health
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ALDEN DES PLAINES REHAB & HC	DES PLAINES	(847) 768-1300	07/14/2010	Health
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ALDEN DES PLAINES REHAB & HC	DES PLAINES	(847) 768-1300	07/14/2010	Health
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IL by name of Facility

Based on IL

		of well being for each resident.	
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Provide enough emergency electricity.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ALDEN ESTATES OF EVANSTON	EVANSTON	(847) 328-6000	01/19/2011	Health
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ALDEN ESTATES OF EVANSTON	EVANSTON	(847) 328-6000	12/26/2010	Health
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ALDEN ESTATES OF EVANSTON	EVANSTON	(847) 328-6000	12/27/2010	Health
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ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
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ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
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ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
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ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	from spreading. Allow residents to easily see the results of the nursing home's most recent survey.	d Widesprea d
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	(630) 983-0300	07/23/2010	Health
ALDEN ESTATES OF SKOKIE	SKOKIE	(847) 676-4800	10/21/2010	Health
ALDEN ESTATES OF SKOKIE	SKOKIE	(847) 676-4800	10/21/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LAKELAND REHAB & HCC	CHICAGO	(773) 769-2570	07/02/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	01/01/1900	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health

IL by name of Facility

Based on IL

		most recent survey.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
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ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
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ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
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ALDEN LINCOLN REHAB & H C CTR	CHICAGO	(773) 281-6200	10/11/2010	Health
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ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
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ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
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ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
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IL by name of Facility

Based on IL

		reduced range of motion get proper treatment and services to increase range of motion.	
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	(847) 438-8275	02/15/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	(773) 775-8080	01/20/2011	Health
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
ALDEN NORTH SHORE REHAB &	SKOKIE	(847) 679-6100	08/04/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Let the appropriate people see	Widespread

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

IL by name of Facility

Based on IL

HCC

ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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ALDEN NORTH SHORE REHAB & HCC	SKOKIE	(847) 679-6100	08/04/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	and talk to each resident. Provide services to meet the needs and preferences of each resident.	d Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widesprea d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widesprea d

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN PARK STRATHMOOR	ROCKFORD	(815) 229-5200	05/28/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	(847) 884-0011	11/22/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health

IL by name of Facility

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Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

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ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN PRINCETON REHAB & HCC	CHICAGO	(773) 224-5900	05/05/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health

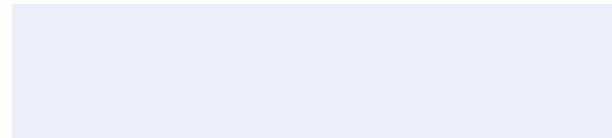
IL by name of Facility

Based on IL

		need to alter treatment significantly, or the resident must be transferred or discharged.	
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern

IL by name of Facility

Based on IL



Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

REHAB

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	07/21/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	07/19/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Immediate jeopardy to resident health or
safety

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

REHAB

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	(815) 344-2600	05/08/2010	Health
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ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
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ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
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ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
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ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
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ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	working safely. Make sure that the nursing home area is safe, easy to use, clean and comfortable.	d Widespread
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Pattern
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/29/2011	Health
ALDEN TOWN MANOR REHAB & HCC	CICERO	(708) 863-0500	03/31/2011	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDAL E	(630) 893-9616	08/06/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	social worker. Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	06/29/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health

IL by name of Facility

Based on IL

		increase range of motion.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALDEN WENTWORTH REHAB & HCC	CHICAGO	(773) 487-1200	12/22/2010	Health
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/14/2010	Health
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/14/2010	Health
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/14/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER

ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/07/2010	Health
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ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/04/2010	Health
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ALEDO REHAB & HEALTH CARE CENTER	ALEDO	(309) 582-5376	06/02/2010	Health
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ALHAMBRA CARE CENTER	ALHAMBRA	(618) 488-3565	12/23/2010	Health
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ALHAMBRA CARE CENTER	ALHAMBRA	(618) 488-3565	12/23/2010	Health
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ALL FAITH PAVILION	CHICAGO	(312) 326-2000	08/27/2010	Health
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IL by name of Facility

Based on IL

		medical problems to help each resident achieve the highest possible quality of life.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

ALL FAITH PAVILION	CHICAGO	(312) 326-2000	09/27/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	09/15/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	08/27/2010	Health
ALL FAITH PAVILION	CHICAGO	(312) 326-2000	09/16/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health

IL by name of Facility

Based on IL

		names and addresses of State groups that can help.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	(815) 877-7408	09/07/2010	Health
ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
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ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
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ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
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ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
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ALSHORE HOUSE	CHICAGO	(773) 561-2040	12/21/2010	Health
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ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
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ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
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IL by name of Facility

Based on IL

		United States.	
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
ALTON MEM HSP HATCH SK N W	ALTON	(618) 463-7140	01/24/2011	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
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AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
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AMBASSADOR NURSING & REHAB CENTER	CHICAGO	(773) 583-7130	09/20/2010	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	Assess the resident when the resident enters the nursing home, in a timely manner.	Isolated
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	physical or mental health. 1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBERWOOD CARE CENTER	ROCKFORD	(815) 964-2200	02/03/2011	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/24/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/15/2010	Health
AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/15/2010	Health
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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
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AMBOY NURSING ACQUISITION	AMBOY	(815) 857-2550	06/09/2010	Health
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A MERKLE-C KNIPPRATH N H	CLIFTON	(815) 694-2306	06/09/2010	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

IL by name of Facility

Based on IL

ANNA REHAB & NURSING CENTER	ANNA	(618) 833-6343	10/05/2010	Health
ANNA REHAB & NURSING CENTER	ANNA	(618) 833-6343	10/07/2010	Health
APOSTOLIC CHR HOME OF EUREKA	EUREKA	(309) 467-2311	01/06/2011	Health
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	(847) 741-4543	09/05/2010	Health
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	(847) 741-4543	09/05/2010	Health
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	(847) 741-4543	09/02/2010	Health
APOSTOLIC CHRISTIAN RESTMOR	MORTON	(309) 284-1400	04/01/2011	Health
APOSTOLIC CHRISTIAN SKYLINES	PEORIA	(309) 691-8091	05/27/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER

APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/03/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
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IL by name of Facility

Based on IL

		or builds each resident's dignity and self respect.	
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/04/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/03/2010	Health
APPLEWOOD REHABILITATION CENTER	MATTESON	(708) 747-1300	06/03/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOR, THE	ITASCA	(630) 773-9416	05/21/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARBOUR HEALTH CARE CENTER	CHICAGO	(773) 465-7751	05/24/2010	Health
ARCOLA HEALTH CARE CENTER	ARCOLA	(217) 268-3022	12/21/2010	Health

IL by name of Facility

Based on IL

		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if:	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ARCOLA HEALTH CARE CENTER	ARCOLA	(217) 268-3022	12/21/2010	Health
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ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/11/2010	Health
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ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/15/2010	Health
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ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/21/2010	Health
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ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/20/2010	Health
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ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/13/2010	Health
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IL by name of Facility

Based on IL

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ARLINGTON REHAB & LIVING CTR	LONG GROVE	(847) 419-1111	10/21/2010	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/05/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ARTHUR HOME, THE	ARTHUR	(217) 543-2103	01/04/2011	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health

IL by name of Facility

Based on IL

		bedtime each day.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASPEN REHAB & HEALTH CARE	SILVIS	(309) 796-2600	06/22/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health
ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896	05/04/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ASTA CARE CENTER - FORD COUNTY	PAXTON	(217) 379-4896		Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/25/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	(309) 827-6046	05/07/2010	Health
ASTA CARE CENTER OF COLFAX	COLFAX	(309) 723-2591	12/07/2010	Health
ASTA CARE CENTER OF COLFAX	COLFAX	(309) 723-2591	11/23/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health

IL by name of Facility

Based on IL

		accidents.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow married couples to share a room.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widespread
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF PONTIAC	PONTIAC	(815) 842-1181	07/02/2010	Health
ASTA CARE CENTER OF TOLUCA	TOLUCA	(815) 452-2367	05/23/2010	Health
ASTORIA GARDENS & REHAB CENTER	ASTORIA	(309) 329-1333	10/29/2010	Health
ASTORIA GARDENS & REHAB CENTER	ASTORIA	(309) 329-1333	12/06/2010	Health
ASTORIA GARDENS & REHAB CENTER	ASTORIA	(309) 329-1333	12/06/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health

IL by name of Facility

Based on IL

		receive help with eating/drinking, grooming and hygiene.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ASTORIA PLACE LIVING & REHAB	CHICAGO	(773) 973-1900	10/25/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/25/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/25/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health

IL by name of Facility

Based on IL

		residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CAHOKIA

ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
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ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	(618) 337-9400	05/24/2010	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/21/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/21/2011	Health
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ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/17/2011	Health
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IL by name of Facility

Based on IL

Deficiencies		nourished.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ATRIUM HEALTH CARE CENTER	CHICAGO	(773) 973-4780	03/21/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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AURORA REHAB & LIVING CENTER	AURORA	(630) 898-1180	03/29/2011	Health
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IL by name of Facility

Based on IL

		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health
AVENUE CARE NURSING & REHAB CTR	CHICAGO	(773) 285-0550	03/25/2011	Health

IL by name of Facility

Based on IL

		care for residents.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CTR

AVENUE CARE NURSING & REHAB CHICAGO (773) 285-0550 03/25/2011 Health

CTR

AVISTON COUNTRYSIDE MANOR AVISTON (618) 228-7615 08/05/2010 Health

AVISTON COUNTRYSIDE MANOR AVISTON (618) 228-7615 08/05/2010 Health

AVISTON COUNTRYSIDE MANOR AVISTON (618) 228-7615 08/05/2010 Health

AVISTON COUNTRYSIDE MANOR AVISTON (618) 228-7615 08/05/2010 Health

BALLARD NURSING CENTER DES PLAINES (847) 294-2300 10/21/2010 Health

BALLARD NURSING CENTER DES PLAINES (847) 294-2300 10/30/2010 Health

IL by name of Facility

Based on IL

		if in the patient's plan of care.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual

harm

Minimal harm or potential for actual

harm

Minimal harm or potential for actual

harm

Actual harm

Minimal harm or potential for actual

harm

Minimal harm or potential for actual

harm

Actual harm

IL by name of Facility

Based on IL

BALLARD NURSING CENTER	DES PLAINES	(847) 294-2300	10/21/2010	Health
BARRY COMMUNITY CARE CENTER	BARRY	(217) 335-2326	12/14/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/15/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

JACKSONVILLE				
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/30/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	(217) 479-3400	09/08/2010	Health
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266	09/01/2010	Health
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266	08/25/2010	Health
BATAVIA REHABILITATION &	BATAVIA	(630) 879-5266	08/05/2010	Health

IL by name of Facility

Based on IL

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary	IL	Hire enough skilled workers to	Widesprea

IL by name of Facility

Based on IL

harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266		Health
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	(630) 879-5266	08/05/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	09/16/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	09/16/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	10/05/2010	Health
BAYSIDE TERRACE	WAUKEGAN	(847) 244-9099	09/17/2010	Health
BEACON HILL	LOMBARD	(630) 691-4088	09/07/2010	Health
BEACON HILL	LOMBARD	(630) 691-4088	08/31/2010	Health
BEACON HILL	LOMBARD	(630) 691-4088	09/10/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Hire enough skilled workers to carry out dietary service.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

BEACON HILL	LOMBARD	(630) 691-4088		Health
BEACON HILL	LOMBARD	(630) 691-4088	09/07/2010	Health
BEECHER MANOR NRSG & REHAB CTR	BEECHER	(708) 946-2600	06/01/2010	Health
BEECHER MANOR NRSG & REHAB CTR	BEECHER	(708) 946-2600	06/01/2010	Health
BEECHER MANOR NRSG & REHAB CTR	BEECHER	(708) 946-2600	06/01/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/24/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health
BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BELHAVEN NURSING & REHAB CENTER	CHICAGO	(773) 233-6311	11/22/2010	Health
BELMONT NURSING HOME	CHICAGO	(773) 525-7176	07/13/2010	Health
BELMONT NURSING HOME	CHICAGO	(773) 525-7176	08/09/2010	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Widespread
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BEMENT HEALTH CARE CENTER	BEMENT	(217) 678-2191	03/10/2011	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/14/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	07/09/2010	Health
BERKELEY NURSING & REHAB	OAK PARK	(708) 386-1112	06/25/2010	Health

IL by name of Facility

Based on IL

		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER				
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/04/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health
BERKELEY NURSING & REHAB CENTER	OAK PARK	(708) 386-1112	06/25/2010	Health

IL by name of Facility

Based on IL

		surroundings.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	(708) 488-9850	11/19/2010	Health
BETHANY HEALTH CARE & REHAB	DEKALB	(815) 756-5526	08/27/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CT

BETHANY TERRACE NURSING CENTRE	MORTON GROVE	(847) 965-8100	04/23/2010	Health
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BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/25/2010	Health
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BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/25/2010	Health
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BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/26/2010	Health
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BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/25/2010	Health
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BETHESDA HOME & RETIREMENT CTR	CHICAGO	(773) 622-6144	08/26/2010	Health
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BLESSING HOSPITAL SNU	QUINCY	(217) 223-8400	07/23/2010	Health
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BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/09/2010	Health
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BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Immediate jeopardy to resident health or
safety

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HCC

BLOOMINGTON REHABILITATION & BLOOMINGTON (309) 829-4348 09/12/2010 Health
HCC

BLOOMINGTON REHABILITATION & BLOOMINGTON (309) 829-4348 09/12/2010 Health
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BLOOMINGTON REHABILITATION & BLOOMINGTON (309) 829-4348 09/12/2010 Health
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BLOOMINGTON REHABILITATION & BLOOMINGTON (309) 829-4348 09/12/2010 Health
HCC

BLOOMINGTON REHABILITATION & BLOOMINGTON (309) 829-4348 09/12/2010 Health
HCC

IL by name of Facility

Based on IL

Deficiencies		that covers all questions for areas that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	10/20/2010	Health
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BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
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BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	09/12/2010	Health
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BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	(309) 829-4348	01/01/1900	Health
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BLU-FOUNTAIN MANOR	GODFREY	(618) 466-0443	12/08/2010	Health
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BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
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BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
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BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
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BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
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IL by name of Facility

Based on IL

		unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BOURBONNAIS TERRACE	BOURBONNAIS	(815) 937-4790	03/22/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have enough outside airflow.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

BREESE NURSING HOME	BREESE	(618) 526-4521	01/14/2011	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	(847) 947-9000	06/08/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health

IL by name of Facility

Based on IL

		area is safe, easy to use, clean and comfortable.	
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/14/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	(708) 423-1200	07/25/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/16/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/20/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/15/2010	Health

IL by name of Facility

Based on IL

		quality.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/21/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/08/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/12/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/21/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/21/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/01/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	10/16/2010	Health
BRIAR PLACE	INDIAN HEAD PARK	(708) 246-8500	09/24/2010	Health

IL by name of Facility

Based on IL

		resident achieve the highest possible quality of life.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

	PARK			
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/21/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/14/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/28/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	06/02/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	06/03/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/27/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/27/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/25/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	06/02/2010	Health

IL by name of Facility

Based on IL

		from spreading.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CENTER

BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/20/2010	Health
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	(708) 594-5440	05/18/2010	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/22/2011	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/22/2011	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/25/2011	Health
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	(630) 766-5800	02/25/2011	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	licensed pharmacist check the drugs that each resident takes. Properly mark drugs and other similar products.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	12/24/2010	Health
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IL by name of Facility

Based on IL

		needs and preferences of each resident.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

BRIGHTVIEW CARE CENTER	CHICAGO	(773) 275-7200	02/23/2011	Health
BRITISH HOME, THE	BROOKFIELD	(708) 485-0135	03/03/2011	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	09/30/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
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BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	(312) 842-5000	10/27/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/16/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/06/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/10/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/09/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/10/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/13/2010	Health
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BRYN MAWR CARE	CHICAGO	(773) 561-7040	08/20/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	highest quality of life possible. Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

BUCKINGHAM PAVILION	CHICAGO	(773) 973-5333	01/22/2011	Health
BUCKINGHAM PAVILION	CHICAGO	(773) 973-5333	01/22/2011	Health
BUCKINGHAM PAVILION	CHICAGO	(773) 973-5333	01/22/2011	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	(630) 971-2645	11/23/2010	Health
BURGIN MANOR OF OLNEY, INC.	OLNEY	(618) 395-1000	01/03/2011	Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	06/24/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/02/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/20/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/01/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/01/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/20/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/21/2010	Health
BURNHAM HEALTHCARE	BURNHAM	(708) 862-1260	07/01/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Keep sound levels comfortable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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IL by name of Facility

Based on IL

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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IL by name of Facility

Based on IL

		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health

IL by name of Facility

Based on IL

		that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
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BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	09/23/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	catheter, unless it is necessary. Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	(217) 826-2358	10/07/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	05/04/2010	Health
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	(618) 332-0114	06/02/2010	Health
CALHOUN NURSING & REHAB CENTER	HARDIN	(618) 576-2278	05/28/2010	Health
CALHOUN NURSING & REHAB CENTER	HARDIN	(618) 576-2278	05/28/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health
CALIFORNIA GARDENS N & REHAB C	CHICAGO	(773) 847-8061	10/08/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Administration Deficiencies	IL	Give lab tests only when the attending doctor ordered them.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get dental care for each resident.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/07/2011	Health
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/07/2011	Health
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/07/2011	Health
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	(847) 679-4161	01/01/1900	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	11/12/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	11/12/2010	Health
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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
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CANTERBURY MANOR NURSING CTR	WATERLOO	(618) 939-8565	09/07/2010	Health
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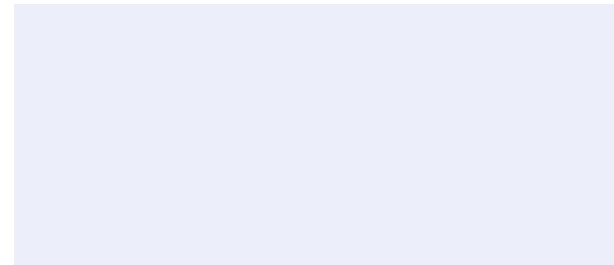
IL by name of Facility

Based on IL

		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed	Widespread

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

IL by name of Facility

Based on IL

CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health

IL by name of Facility

Based on IL

		administrator.	
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/15/2010	Health
CAPITOL CARE CENTER	SPRINGFIELD	(217) 525-1880	12/06/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health

IL by name of Facility

Based on IL

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern

IL by name of Facility

Based on IL

harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
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CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/06/2010	Health
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CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
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CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/11/2010	Health
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CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
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CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
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IL by name of Facility

Based on IL

		confidential.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/06/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/05/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/05/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/04/2010	Health
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	(618) 549-3355	10/05/2010	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/16/2011	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/28/2011	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/28/2011	Health

IL by name of Facility

Based on IL

		skills, if possible.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/25/2011	Health
CARE CENTER OF ABINGDON	ABINGDON	(309) 462-2356	02/16/2011	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	09/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	10/10/2010	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	01/01/1900	Health
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	(217) 243-6405	09/10/2010	Health
CARLINVILLE REHAB & HCC	CARLINVILLE	(217) 854-2511	08/17/2010	Health

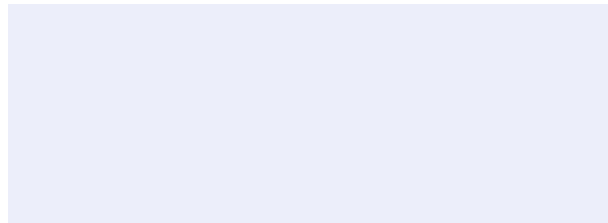
IL by name of Facility

Based on IL

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Actual harm

IL by name of Facility

Based on IL

CARLINVILLE REHAB & HCC	CARLINVILLE	(217) 854-2511	08/17/2010	Health
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CARLTON AT THE LAKE, THE	CHICAGO	(773) 929-1700	05/14/2010	Health
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CARLTON AT THE LAKE, THE	CHICAGO	(773) 929-1700	05/14/2010	Health
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CARLTON AT THE LAKE, THE	CHICAGO	(773) 929-1700	05/14/2010	Health
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CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
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CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/14/2010	Health
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IL by name of Facility

Based on IL

		to prevent new bed (pressure) sores or heal existing bed sores.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/04/2010	Health
CARLYLE HEALTHCARE CENTER	CARLYLE	(618) 594-3112	06/07/2010	Health
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323	10/19/2010	Health
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323	10/19/2010	Health
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323	10/19/2010	Health
CARRIER MILLS NURSING &	CARRIER MILLS	(618) 994-2323	10/19/2010	Health

IL by name of Facility

Based on IL

		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	(618) 994-2323		Health
CASEY HEALTHCARE CENTER	CASEY	(217) 932-5217	02/11/2011	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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IL by name of Facility

Based on IL

		theft of personal property.	
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	07/08/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	receive help with eating/drinking, grooming and hygiene. Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	(618) 345-3072	06/17/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR POINTE REHAB & NURSING	CICERO	(708) 656-9120	09/18/2010	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	(618) 537-6165	03/11/2011	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/07/2010	Health
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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTER HOME HISPANIC	CHICAGO	(773) 782-8700	11/04/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual

IL by name of Facility

Based on IL

ELDERLY

CENTER HOME HISPANIC ELDERLY	CHICAGO	(773) 782-8700	11/05/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/13/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/10/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/13/2010	Health
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CENTRAL BAPTIST VILLAGE	NORRIDGE	(708) 583-8500	08/17/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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IL by name of Facility

Based on IL

CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
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IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	similar products. Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2)	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRALIA MANOR	CENTRALIA	(618) 533-1200	09/10/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health

IL by name of Facility

Based on IL

		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow married couples to share a room.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Widespread
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Widespread
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER				
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health

IL by name of Facility

Based on IL

		errors (wrong drug, wrong dose, wrong time) to less than 5%.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER				
CENTRAL NURSING & REHAB CENTER	CHICAGO	(773) 889-1333	08/16/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN COUNTY NURSING HOME	URBANA	(217) 384-3784	11/21/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	08/30/2010	Health

IL by name of Facility

Based on IL

		prevent/deal with mice, insects, or other pests.	
Administration Deficiencies	IL	Follow all laws and professional standards.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
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CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
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CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
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CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
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CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
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CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	(217) 402-9700	09/08/2010	Health
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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	needed for medical treatment. Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
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CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
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IL by name of Facility

Based on IL

		names and addresses of State groups that can help.	
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/29/2010	Health
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	(217) 345-7054	12/30/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

CHATEAU NRSG & REHAB CENTER WILLOWBROOK (630) 323-6380 09/16/2010 Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	resident. Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	(630) 323-6380	09/16/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health

IL by name of Facility

Based on IL

Deficiencies		nourished.	d
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	(708) 448-1540	11/14/2010	Health
CHRISTIAN NURSING HOME	LINCOLN	(217) 732-2189	02/17/2011	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/30/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

	HTS			
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/30/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CHURCH CREEK	ARLINGTON HTS	(847) 506-3223	08/20/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CISNE REHABILITATION & HEALTH CENTER	CISNE	(618) 673-2177	05/26/2010	Health
CLARE AT WATER TOWER	CHICAGO	(312) 951-5690	08/27/2010	Health
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	(847) 465-0200	02/13/2011	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health

IL by name of Facility

Based on IL

		accidents.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
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IL by name of Facility

Based on IL

		needs of each resident.	
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	(847) 295-3900	08/15/2010	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	02/28/2011	Health
CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	02/28/2011	Health

IL by name of Facility

Based on IL

		being.	
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Widespread
Administration Deficiencies	IL	Choose a doctor to be the medical director.	Widespread
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	02/28/2011	Health
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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/10/2011	Health
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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/02/2011	Health
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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/10/2011	Health
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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/10/2011	Health
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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/11/2011	Health
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CLARK-LINDSEY VILLAGE	URBANA	(217) 344-2144	03/11/2011	Health
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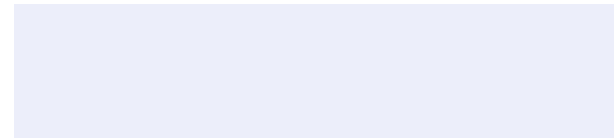
IL by name of Facility

Based on IL

		done by the right professional, and are signed by the person completing them.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that a working call	Isolated

IL by name of Facility

Based on IL

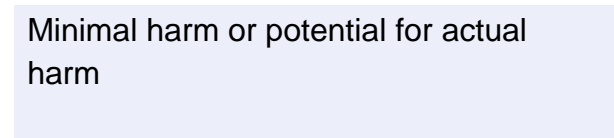


Minimal harm or potential for actual harm



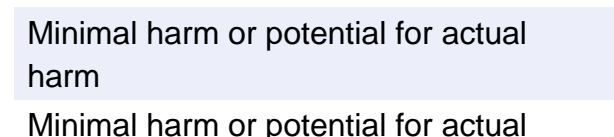
Actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/16/2010	Health
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CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
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CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/28/2010	Health
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CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
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CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
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CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/28/2010	Health
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IL by name of Facility

Based on IL

		system is available in each resident's room or bathroom and bathing area.	
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/28/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/11/2010	Health
CLARK MANOR CNV CENTER	CHICAGO	(773) 338-8778	06/08/2010	Health
CLAYBERG, THE	CUBA	(309) 785-5012	05/14/2010	Health
CLAYBERG, THE	CUBA	(309) 785-5012	05/14/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
CLINTON MANOR LIVING CENTER	NEW BADEN	(618) 588-4924	10/22/2010	Health
COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health
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COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health
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COBDEN REHAB & NURSING CENTER	COBDEN	(618) 893-4214	10/26/2010	Health
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COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	(618) 344-8476	10/25/2010	Health
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COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	(618) 344-8476	09/24/2010	Health
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COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	(618) 344-8476	09/23/2010	Health
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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/28/2010	Health
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IL by name of Facility

Based on IL

		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Rights Deficiencies	IL	Tell the resident completely about	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	05/09/2010	Health
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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	05/09/2010	Health
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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/28/2010	Health
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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/19/2010	Health
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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/29/2010	Health
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COLONIAL HALL CARE CENTER	PRINCETON	(815) 875-3347	04/26/2010	Health
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IL by name of Facility

Based on IL

		his or her health status.	
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Widespread

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
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COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
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COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
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COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
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COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

COLUMBIA REHAB & NURSING CENTER	COLUMBIA	(618) 281-6800	09/21/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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IL by name of Facility

Based on IL

		prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

IL by name of Facility

Based on IL

		be transferred or discharged.	
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Widespread

IL by name of Facility

Based on IL

Potential for minimal harm

Immediate jeopardy to resident health or safety

Actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment	IL	Screen residents when they are	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HOME

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

IL by name of Facility

Based on IL

harm

Actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.	Widespread
Nutrition and Dietary Deficiencies	IL	Hire enough skilled workers to carry out dietary service.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Widespread
Nutrition and Dietary	IL	Offer other nutritional food to	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HOME				
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	10/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE	CHICAGO	(773) 378-5490	10/20/2010	Health

IL by name of Facility

Based on IL

Deficiencies		each resident who will not eat the food served.	d
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Widespread
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490		Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COLUMBUS MANOR RES CARE HOME	CHICAGO	(773) 378-5490	08/20/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Resident Assessment	IL	Electronically record and report	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

COMMUNITY CARE	CHICAGO	(773) 538-8300		Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
COMMUNITY CARE	CHICAGO	(773) 538-8300	12/01/2010	Health
CONCORD NURSING & REHAB CENTER	OAK LAWN	(708) 599-6700	01/07/2011	Health
CONCORD NURSING & REHAB CENTER	OAK LAWN	(708) 599-6700	10/27/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Electronically record and report resident status assessments in a timely manner as required in order to monitor resident health and progress.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER

COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
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COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
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COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
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COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
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COTILLION RIDGE NURSING CENTER	ROBINSON	(618) 544-3192	09/02/2010	Health
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COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/13/2010	Health
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IL by name of Facility

Based on IL

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/13/2010	Health
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COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/15/2010	Health
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COULTERVILLE CARE CENTER	COULTERVILLE	(618) 758-2256	09/01/2010	Health
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COUNTRY HEALTH	GIFFORD	(217) 568-7362	01/18/2011	Health
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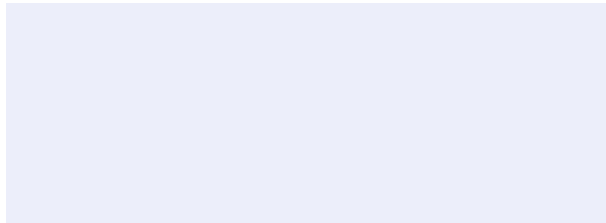
IL by name of Facility

Based on IL

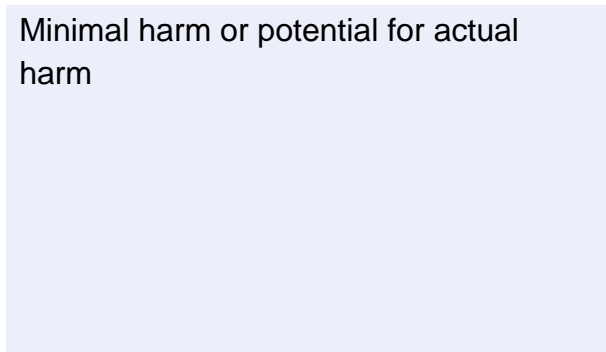
		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot	Isolated

IL by name of Facility

Based on IL

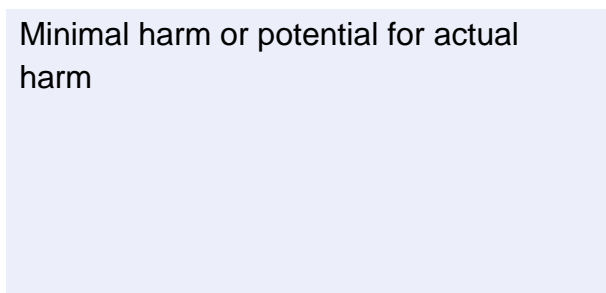


Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COUNTRYSIDE CARE CENTRE	AURORA	(630) 896-4686	10/12/2010	Health
COUNTRYSIDE CARE CENTRE	AURORA	(630) 896-4686	09/28/2010	Health
COUNTRYSIDE CARE CENTRE	AURORA	(630) 896-4686	10/17/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	(708) 841-9550	09/08/2010	Health
COUNTRYVIEW CC OF MACOMB	MACOMB	(309) 837-2386	10/08/2010	Health

IL by name of Facility

Based on IL

		care, and prostheses.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Administration Deficiencies	IL	Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/04/2011	Health
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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/09/2011	Health
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COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/04/2011	Health
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IL by name of Facility

Based on IL

		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/01/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/01/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/07/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/01/2011	Health
COURTYARD HEATLHCARE CENTER	BERWYN	(708) 749-4160	02/28/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	05/28/2010	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	(630) 879-4300	04/01/2011	Health
COVENANT HLTH CR CTR-NORTHBROOK	NORTHBROOK	(847) 480-6350	05/10/2010	Health
COVENANT HLTH CR CTR-NORTHBROOK	NORTHBROOK	(847) 480-6350	05/21/2010	Health
COVENANT HLTH CR CTR-NORTHBROOK	NORTHBROOK	(847) 480-6350	05/21/2010	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	sores or heal existing bed sores. Provide bedrooms that don't allow residents to see each other when privacy is needed.	Isolated
Environmental Deficiencies	IL	Have enough outside airflow.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health

IL by name of Facility

Based on IL

		or builds each resident's dignity and self respect.	
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Widespread
Environmental Deficiencies	IL	Keep sound levels comfortable.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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COVENTRY LIVING CENTER	STERLING	(815) 626-9020	03/01/2011	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CRAWFORD COUNTY CONVALESCENT	ROBINSON	(618) 546-5638	05/05/2010	Health
CRAWFORD COUNTY CONVALESCENT	ROBINSON	(618) 546-5638	04/26/2010	Health
CRAWFORD COUNTY CONVALESCENT	ROBINSON	(618) 546-5638	04/26/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health

IL by name of Facility

Based on IL

		from spreading.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD CARE CENTRE	CRESTWOOD	(708) 371-0400	11/17/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRESTWOOD TERRACE	CRESTWOOD	(708) 597-5251	08/27/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	(815) 459-7791	08/17/2010	Health
CUMBERLAND REHAB & HEALTH CC	GREENUP	(217) 923-3186	11/10/2010	Health
CUMBERLAND REHAB & HEALTH CC	GREENUP	(217) 923-3186	11/10/2010	Health
CUMBERLAND REHAB & HEALTH CC	GREENUP	(217) 923-3186	11/10/2010	Health
DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	06/23/2010	Health
DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	06/23/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Quality Care Deficiencies	IL	Give each resident care and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

IL by name of Facility

Based on IL

DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	05/27/2010	Health
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DANVILLE CARE CENTER	DANVILLE	(217) 443-2955	09/10/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health
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IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	services to get or keep the highest quality of life possible.	Widespread
		Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/07/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/14/2010	Health
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DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/01/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Nutrition and Dietary	IL	Make sure that residents are well	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

IL by name of Facility

Based on IL

DAYSTAR CARE CENTER	CAIRO	(618) 734-1700	05/03/2010	Health
DECATUR MANOR HEALTHCARE	DECATUR	(217) 875-0833	09/03/2010	Health
DECATUR MANOR HEALTHCARE	DECATUR	(217) 875-0833	08/28/2010	Health
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	(217) 428-7767	11/12/2010	Health
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	(217) 428-7767	11/12/2010	Health
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	(217) 428-7767	12/07/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health

IL by name of Facility

Based on IL

Deficiencies		nourished.	d
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Widespread
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEERBROOK CARE CENTRE	JOLIET	(815) 744-5560	07/20/2010	Health
DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities,	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NURSING

DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	05/09/2010	Health
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DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	04/05/2011	Health
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IL by name of Facility

Based on IL

		right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NURSING

DEKALB COUNTY REHAB & NURSING	DEKALB	(815) 758-2477	04/05/2011	Health
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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
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DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
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IL by name of Facility

Based on IL

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Environmental Deficiencies	IL	Keep sound levels comfortable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DIXON HEALTHCARE & REHAB CENTER	DIXON	(815) 284-3393	01/26/2011	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/23/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Resident Assessment Deficiencies	IL	Make sure that all needed doctor visits are made personally by a doctor, as required.	Isolated
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOLTON NURSING & REHAB	DOLTON	(708) 849-5000	04/19/2010	Health
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give each resident care and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

CARE CENTER

DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health
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DOUGLAS REHABILITATION & CARE CENTER	MATTOON	(217) 234-6401	09/17/2010	Health
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DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
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DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
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DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
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DU PAGE CONVALESCENT CENTER	WHEATON	(630) 665-6400	09/17/2010	Health
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EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
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EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
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EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
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IL by name of Facility

Based on IL

		services to get or keep the highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EAST BANK CENTER, LLC	LOVES PARK	(815) 633-6810	07/01/2010	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/12/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	11/18/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

IL by name of Facility

Based on IL

		abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Pattern
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/12/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
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IL by name of Facility

Based on IL

Deficiencies		that meets all of a resident's needs, with timetables and actions that can be measured.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	11/18/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	11/18/2010	Health
EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health

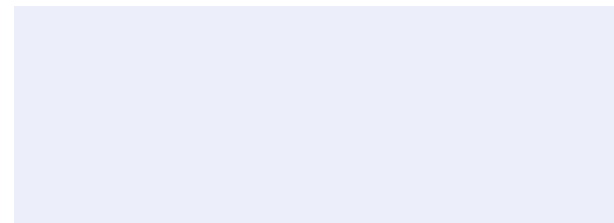
IL by name of Facility

Based on IL

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Widespread
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EAST MOLINE NURSING & REHAB	EAST MOLINE	(309) 755-3466	01/06/2011	Health
EASTSIDE HEALTH & REHAB CENTER	PITTSFIELD	(217) 285-4491	05/25/2010	Health
EASTSIDE HEALTH & REHAB CENTER	PITTSFIELD	(217) 285-4491	05/25/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/17/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/11/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/20/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/24/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/30/2010	Health

IL by name of Facility

Based on IL

		standards.	
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/30/2010	Health
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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/12/2010	Health
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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/13/2010	Health
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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/13/2010	Health
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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/15/2010	Health
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EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		each resident's assessment every 3 months.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/11/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	10/15/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/14/2010	Health
EASTVIEW TERRACE	SULLIVAN	(217) 728-7367	09/20/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/19/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/17/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/19/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/15/2010	Health

IL by name of Facility

Based on IL

		errors (wrong drug, wrong dose, wrong time) to less than 5%.	
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Administration Deficiencies	IL	Give or get lab tests to meet the needs of residents.	Isolated
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/19/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/17/2010	Health
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	(217) 347-7781	11/19/2010	Health
ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health
ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health
ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health
ELIZABETH NURSING HOME	ELIZABETH	(815) 858-2275	06/07/2010	Health

IL by name of Facility

Based on IL

		actions that can be measured.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary	IL	Provide food in a way that meets	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	(630) 530-5225	08/09/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMHURST MEMORIAL HOSPITAL	ELMHURST	(630) 833-1400	11/19/2010	Health
ELMS, THE	MACOMB	(309) 837-5482	05/06/2010	Health

IL by name of Facility

Based on IL

Deficiencies		a resident's needs.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ELMS, THE	MACOMB	(309) 837-5482	03/04/2011	Health
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ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
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ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
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ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
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ELMS, THE	MACOMB	(309) 837-5482	03/10/2011	Health
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ELMS, THE	MACOMB	(309) 837-5482	03/25/2011	Health
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IL by name of Facility

Based on IL

		procedures for the administration of immunizations.	
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ELMS, THE	MACOMB	(309) 837-5482	03/25/2011	Health
ELMS, THE	MACOMB	(309) 837-5482	03/04/2011	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/21/2010	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/19/2010	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/14/2010	Health
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	(630) 897-3100	07/21/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
ELSTON NURSING & REHAB CENTRE	CHICAGO	(773) 545-8700	12/12/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	08/16/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health

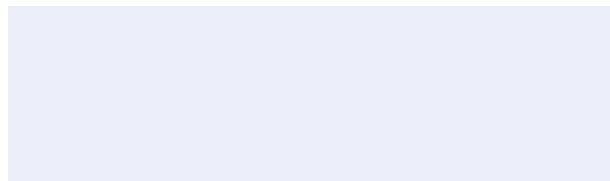
IL by name of Facility

Based on IL

		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Pattern

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

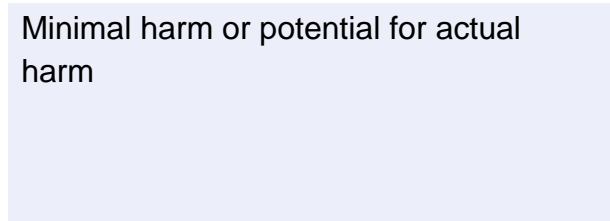
Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	08/16/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	08/16/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
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EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	06/26/2010	Health
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IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern

IL by name of Facility

Based on IL

harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMBASSY HEALTH CARE CENTER	WILMINGTON	(815) 476-2200	12/21/2010	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/28/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Assessment	IL	Develop a complete care plan	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/28/2010	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/15/2010	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/01/2011	Health
EMERITUS AT BURR RIDGE	BURR RIDGE	(630) 920-2900	04/01/2011	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health

IL by name of Facility

Based on IL

Deficiencies		that meets all of a resident's needs, with timetables and actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

IL by name of Facility

Based on IL

ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/04/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/05/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health

IL by name of Facility

Based on IL

		resident.	
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/04/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/10/2010	Health
ENFIELD REHAB & HCC	ENFIELD	(618) 963-2331	08/02/2010	Health
EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health
EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health
EUNICE C SMITH NURSING HOME	ALTON	(618) 463-7330	12/01/2010	Health
EVANSTON NURSING & REHAB CTR	EVANSTON	(847) 869-1300	11/12/2010	Health
EVANSTON NURSING & REHAB CTR	EVANSTON	(847) 869-1300	11/12/2010	Health
EVANSTON NURSING & REHAB CTR	EVANSTON	(847) 869-1300	11/07/2010	Health
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	(708) 907-7000	09/17/2010	Health
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	(708) 907-7000	09/17/2010	Health
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	(708) 907-7000	09/17/2010	Health

IL by name of Facility

Based on IL

		procedures for the administration of immunizations.	
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

EVERGREEN NURSING & REHAB CENTER	EFFINGHAM	(217) 347-7121	09/18/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/16/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/30/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/28/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/15/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/28/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/18/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/20/2010	Health
EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/30/2010	Health

IL by name of Facility

Based on IL

		temperature.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

EXCEPTIONAL CARE, LLC	BURBANK	(708) 499-5400	06/30/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/19/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	08/13/2010	Health
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FAIR ACRES NURSING HOME	DU QUOIN	(618) 542-4731	09/16/2010	Health
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IL by name of Facility

Based on IL

		and comfortable.	
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FAIRFIELD MEMORIAL HOSPITAL	FAIRFIELD	(618) 842-2611	12/01/2010	Health
FAIR HAVENS CHRISTIAN HOME	DECATUR	(217) 429-2551	12/15/2010	Health
FAIR HAVENS CHRISTIAN HOME	DECATUR	(217) 429-2551	12/15/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health

IL by name of Facility

Based on IL

		from spreading.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIRMONT CARE CENTRE	CHICAGO	(773) 604-8112	08/13/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Follow all laws and professional standards.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
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FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	(815) 389-3911	10/22/2010	Health
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FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
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FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
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FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
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FAIRVIEW BAPTIST HOME	DOWNERS GROVE	(630) 769-6200	10/25/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	area is free of dangers that cause accidents. Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary	IL	Hire a qualified dietician.	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

JOLIET

FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
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FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
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FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	11/22/2010	Health
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FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
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FAIRVIEW CARE CENTER OF JOLIET	JOLIET	(815) 725-0443	02/22/2011	Health
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FAIRVIEW HAVEN	FAIRBURY	(815) 692-2572	11/01/2010	Health
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FAIRVIEW HAVEN	FAIRBURY	(815) 692-2572	11/01/2010	Health
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FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
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IL by name of Facility

Based on IL

Deficiencies			d
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	08/02/2010	Health
FAIRVIEW NURSING CENTER	DU QUOIN	(618) 542-3441	07/30/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/05/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/05/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAIRVIEW NURSING PLAZA	ROCKFORD	(815) 397-5531	11/24/2010	Health
FAITH CARE CENTER	HIGHLAND	(618) 654-4600	01/08/2011	Health
FAITH CARE CENTER	HIGHLAND	(618) 654-4600	01/08/2011	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FARMINGTON COUNTRY MANOR	FARMINGTON	(309) 245-2407	07/28/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	10/01/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	10/01/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health

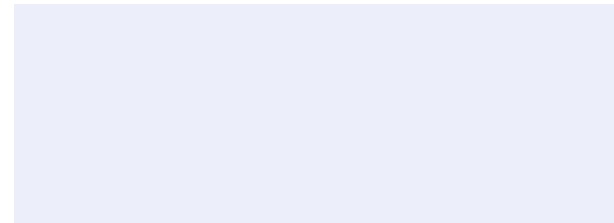
IL by name of Facility

Based on IL

		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment	IL	Do an assessment of the resident	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231		Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
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FAYETTE COUNTY HOSPITAL	VANDALIA	(618) 283-1231	09/21/2010	Health
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FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
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FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
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FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
FINNIE GOOD SHEPHERD N H	GALATIA	(618) 268-4631	01/18/2011	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/24/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/24/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/24/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/16/2010	Health
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	(815) 796-2267	06/08/2010	Health
FLANAGAN REHABILITATION &	FLANAGAN	(815) 796-2267	06/25/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HEALTHCARE CENTER

FLORA GARDENS CARE CENTER	FLORA	(618) 662-8361	11/16/2010	Health
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FLORA GARDENS CARE CENTER	FLORA	(618) 662-8361	11/16/2010	Health
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FLORA REHAB & HEALTH CARE CTR	FLORA	(618) 662-8381	11/10/2010	Health
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FLORA REHAB & HEALTH CARE CTR	FLORA	(618) 662-8381	11/10/2010	Health
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FLORA REHAB & HEALTH CARE CTR	FLORA	(618) 662-8381	11/10/2010	Health
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FLORA REHAB & HEALTH CARE	FLORA	(618) 662-8381	11/10/2010	Health
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IL by name of Facility

Based on IL

		from spreading.	
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure there is a program to	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

CTR				
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health

IL by name of Facility

Based on IL

		prevent/deal with mice, insects, or other pests.	d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	05/14/2010	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health

IL by name of Facility

Based on IL

		accidents.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
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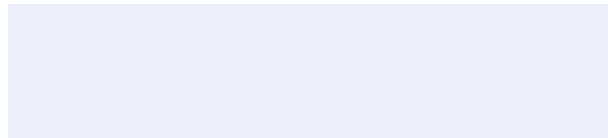
IL by name of Facility

Based on IL

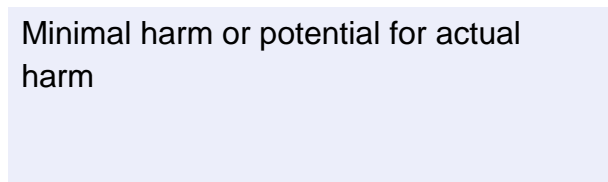
		investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to	Isolated

IL by name of Facility

Based on IL

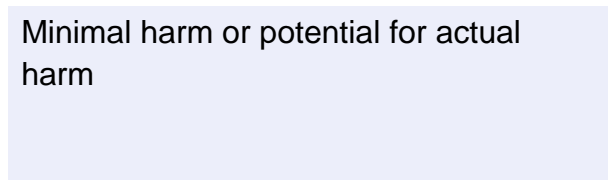


Minimal harm or potential for actual harm



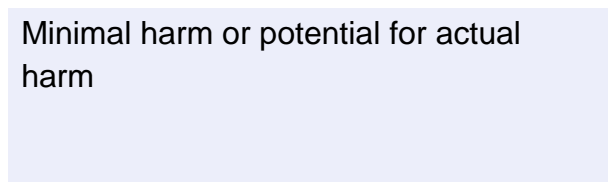
Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/05/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FLORENCE NURSING HOME	MARENGO	(815) 568-8322	04/15/2011	Health
FONDULAC REHABILITATION & HCC	EAST PEORIA	(309) 694-6446	08/25/2010	Health
FONDULAC REHABILITATION &	EAST PEORIA	(309) 694-6446	08/25/2010	Health

IL by name of Facility

Based on IL

		prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

FONDULAC REHABILITATION & HCC	EAST PEORIA	(309) 694-6446		Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST HILL HEALTH AND REHAB	EAST MOLINE	(309) 796-0922	12/21/2010	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOREST VILLA NSG & REHAB, LLC	NILES	(847) 647-6400	03/30/2011	Health
FOUNTAINVIEW	ELDORADO	(618) 273-3353	05/20/2010	Health
FOUNTAINVIEW	ELDORADO	(618) 273-3353	05/20/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Give enough notice to the resident before changing the resident's room or roommate.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FOUNTAINVIEW	ELDORADO	(618) 273-3353	05/20/2010	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health

IL by name of Facility

Based on IL

		resident's family or representative; or 3) check and update the care plan.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FOUR SEASONS LIVING CENTER	MORRISON	(815) 772-4003	03/22/2011	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health

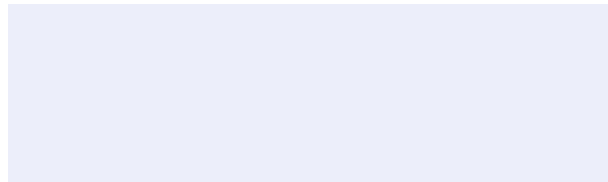
IL by name of Facility

Based on IL

Deficiencies		regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	d
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANCISCAN VILLAGE	LEMONT	(630) 243-3406	11/19/2010	Health
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	(618) 932-3236	12/23/2010	Health
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	(618) 932-3236	12/23/2010	Health
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	(618) 932-3236	12/23/2010	Health
FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health
FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health
FRANKFORT TERRACE	FRANKFORT	(815) 469-3156	08/19/2010	Health
FRANKLIN GROVE NURSING CENTER	FRANKLIN GROVE	(815) 456-2374	03/11/2011	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/17/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	(815) 235-6196	12/15/2010	Health
FRIENDSHIP HOME	CARLINVILLE	(217) 854-9606	05/07/2010	Health
FRIENDSHIP HOME	CARLINVILLE	(217) 854-9606	05/07/2010	Health

IL by name of Facility

Based on IL

		grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
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FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
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FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
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FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
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FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	(618) 829-5581	06/14/2010	Health
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FRIENDSHIP VILLAGE- SCHAUMBURG	SCHAUMBURG	(847) 884-5000	03/31/2011	Health
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FRIENDSHIP VILLAGE- SCHAUMBURG	SCHAUMBURG	(847) 884-5000	03/27/2011	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		that covers all questions for areas that are listed in official regulations.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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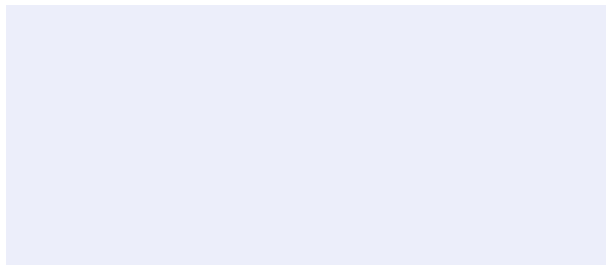
IL by name of Facility

Based on IL

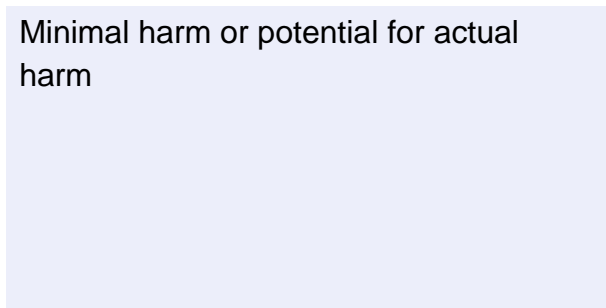
		the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Pattern

IL by name of Facility

Based on IL

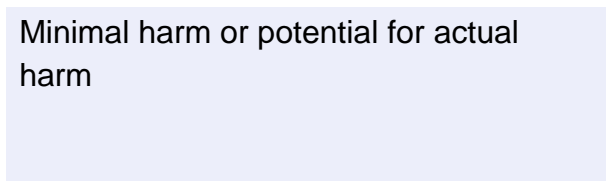


Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	09/22/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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IL by name of Facility

Based on IL

		that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
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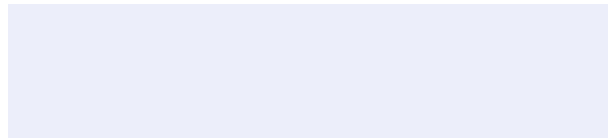
IL by name of Facility

Based on IL

		area with special care for people with developmental disabilities or mental illness, if needed.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Pattern

IL by name of Facility

Based on IL

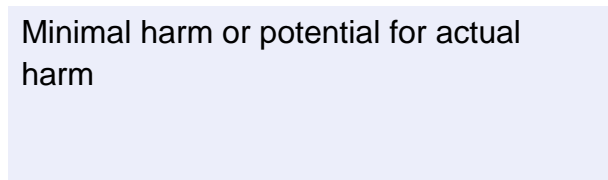


Minimal harm or potential for actual harm



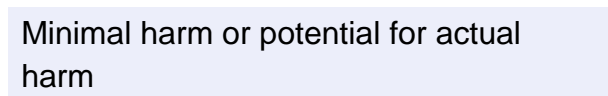
Actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	08/12/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	08/12/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health

IL by name of Facility

Based on IL

		is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GALESBURG TERRACE	GALESBURG	(309) 342-2103	07/01/2010	Health
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	04/07/2011	Health
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	04/07/2011	Health
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	04/07/2011	Health
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	03/04/2011	Health
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	04/07/2011	Health

IL by name of Facility

Based on IL

		of well being for each resident.	
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Isolated
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	03/21/2011	Health
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GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	(618) 798-3175	04/04/2011	Health
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GIBSON COMMUNITY HSP ANNEX	GIBSON CITY	(217) 784-2530	05/11/2010	Health
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GIBSON COMMUNITY HSP ANNEX	GIBSON CITY	(217) 784-2530	05/05/2010	Health
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GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
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GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
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GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/09/2010	Health
GILMAN HEALTHCARE CENTER	GILMAN	(815) 265-7208	09/21/2010	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/06/2011	Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health

IL by name of Facility

Based on IL

		change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190		Health
GLEN BRIDGE N & REHAB CENTRE	NILES	(847) 966-9190	01/23/2011	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	(773) 338-6800	05/27/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Quality Care Deficiencies	IL	Give or get dental care for each resident.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	(847) 498-9320	09/07/2010	Health
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GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
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IL by name of Facility

Based on IL

		from spreading.	
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widespread
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/15/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/15/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Have a private telephone available for use.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENVIEW TERRACE NURSING CTR	GLENVIEW	(847) 729-9090	02/17/2011	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/21/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/04/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/21/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/11/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/11/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/21/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	10/27/2010	Health
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	(708) 758-6200	11/06/2010	Health
GOLDEN GOOD SHEPHERD HOME	GOLDEN	(217) 696-4421	11/05/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Administration Deficiencies	IL	post nurse staffing information.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/03/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN - FLANAGAN	FLANAGAN	(815) 796-2288	08/06/2010	Health
GOOD SAMARITAN HOME	QUINCY	(217) 223-8717	12/01/2010	Health
GOOD SAMARITAN HOME	QUINCY	(217) 223-8717	12/01/2010	Health
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	(309) 289-2614	12/27/2010	Health
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	(309) 289-2614	12/30/2010	Health

IL by name of Facility

Based on IL

			d
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	(309) 289-2614	12/30/2010	Health
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GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
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GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
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GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
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GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
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IL by name of Facility

Based on IL

		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Widespread
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/21/2010	Health
GOOD SAMARITAN - PONTIAC	PONTIAC	(815) 844-5121	10/26/2010	Health
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	(309) 944-6424	02/20/2011	Health
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	(309) 944-6424	02/20/2011	Health
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	(309) 944-6424	02/20/2011	Health
GOOD SAMARITAN SOCIETY - MOUNT CARROLL	MOUNT CARROLL	(815) 244-7715	07/02/2010	Health
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTO WN	(815) 537-5175	10/27/2010	Health

IL by name of Facility

Based on IL

		catheter, unless it is necessary.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTO WN	(815) 537-5175	10/27/2010	Health
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTO WN	(815) 537-5175	10/27/2010	Health
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	(708) 450-4908	11/12/2010	Health
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	(708) 450-4908	11/12/2010	Health
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	(708) 450-4908	11/12/2010	Health

IL by name of Facility

Based on IL

		property.	
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/07/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/07/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANGE NURSING HOME	MASCOUTAH	(618) 566-2183	02/03/2011	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
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GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
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GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
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GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
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GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
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GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
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IL by name of Facility

Based on IL

		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GRANITE NURSING & REHABILITATION	GRANITE CITY	(618) 877-2700	11/18/2010	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health

IL by name of Facility

Based on IL

		dehydration.	
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Administration Deficiencies	IL	Hire nurse aides who have completed required training and shown that they are skilled.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREEK AMERICAN REHAB CARE CTR	WHEELING	(847) 459-8700	02/11/2011	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/21/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/22/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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IL by name of Facility

Based on IL

GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/23/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/21/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GREENWOOD CARE	EVANSTON	(847) 328-6503	12/17/2010	Health
GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health
GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	update the care plan. Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widespread
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health
GROSSE POINTE MANOR	NILES	(847) 647-9875	06/20/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	(773) 248-6000	12/22/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	08/11/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Potential for minimal harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/16/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/17/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/15/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/16/2010	Health
GROVE NORTH LIVING & REHAB CTR	SKOKIE	(847) 679-2322	09/10/2010	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/13/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/08/2011	Health
GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health
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GROVE OF EVANSTON	EVANSTON	(847) 316-3320	03/09/2011	Health
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GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
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GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
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GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
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IL by name of Facility

Based on IL

		residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

GROVE OF LA GRANGE PARK	LA GRANGE PARK	(708) 354-7300	09/27/2010	Health
HALLMARK HOUSE NURSING CENTER	PEKIN	(309) 347-3121	10/01/2010	Health
HALLMARK HOUSE NURSING CENTER	PEKIN	(309) 347-3121	10/15/2010	Health
HALLMARK HOUSE NURSING CENTER	PEKIN	(309) 347-3121	10/15/2010	Health
HAMILTON MEMORIAL NURSING CTR	MCLEANSBORO	(618) 643-2325	10/22/2010	Health
HAMILTON MEMORIAL NURSING CTR	MCLEANSBORO	(618) 643-2325	10/22/2010	Health
H & J VONDERLIETH LVG CTR, THE	MOUNT PULASKI	(217) 792-3218	10/14/2010	Health
HANCOCK COUNTY NURSING	CARTHAGE	(217) 357-6566	05/24/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

HOME

HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/24/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/26/2010	Health
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HANCOCK COUNTY NURSING	CARTHAGE	(217) 357-6566	06/14/2010	Health
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IL by name of Facility

Based on IL

		Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HOME

HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	07/05/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	06/15/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	07/05/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	07/05/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/25/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/31/2010	Health
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HANCOCK COUNTY NURSING HOME	CARTHAGE	(217) 357-6566	05/21/2010	Health
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IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARBOR CREST HOME	FULTON	(815) 589-3411	05/10/2010	Health
HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500	12/09/2010	Health
HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500	12/09/2010	Health
HARMONY NURSING & REHAB	CHICAGO	(773) 588-9500	12/09/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500		Health
HARMONY NURSING & REHAB CENTER	CHICAGO	(773) 588-9500	12/09/2010	Health
HARVARD MEMORIAL HOSPITAL	HARVARD	(815) 943-2967	01/28/2011	Health
HARVARD MEMORIAL HOSPITAL	HARVARD	(815) 943-2967	01/28/2011	Health
HARVARD MEMORIAL HOSPITAL	HARVARD	(815) 943-2967	01/28/2011	Health
HAVANA HEALTH CARE CENTER	HAVANA	(309) 543-6121	05/18/2010	Health
HEARTHSTONE MANOR	WOODSTOCK	(815) 338-1749	09/29/2010	Health
HEARTHSTONE MANOR	WOODSTOCK	(815) 338-1749	10/15/2010	Health
HEARTLAND CHRISTIAN VILLAGE	NEOGA	(217) 895-2665	07/19/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HEARTLAND CHRISTIAN VILLAGE	NEOGA	(217) 895-2665	07/19/2010	Health
HEARTLAND OF CANTON	CANTON	(309) 647-6135	09/10/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	10/01/2010	Health

IL by name of Facility

Based on IL

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/15/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	10/01/2010	Health
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HEARTLAND OF DECATUR	DECATUR	(217) 877-7333	12/01/2010	Health
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HEARTLAND OF GALESBURG	GALESBURG	(309) 343-2166	01/13/2011	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	increase range of motion. Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest	Isolated

IL by name of Facility

Based on IL

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HEARTLAND OF GALESBURG	GALESBURG	(309) 343-2166	01/13/2011	Health
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HEARTLAND OF HENRY	HENRY	(309) 364-3905	09/24/2010	Health
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HEARTLAND OF MACOMB	MACOMB	(309) 833-5555	01/14/2011	Health
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HEARTLAND OF MOLINE	MOLINE	(309) 764-6744	02/24/2011	Health
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HEARTLAND OF MOLINE	MOLINE	(309) 764-6744	02/07/2011	Health
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HEARTLAND OF MOLINE	MOLINE	(309) 764-6744	02/24/2011	Health
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HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
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IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	possible quality of life. 1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
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HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
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HEARTLAND OF NORMAL	NORMAL	(309) 452-4406	12/17/2010	Health
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HEARTLAND OF PAXTON	PAXTON	(217) 379-4361	02/24/2011	Health
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HEARTLAND OF PEORIA	PEORIA	(309) 693-8777	12/17/2010	Health
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IL by name of Facility

Based on IL

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HEARTLAND OF PEORIA	PEORIA	(309) 693-8777	12/17/2010	Health
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HEARTLAND OF RIVERVIEW	EAST PEORIA	(309) 694-9865	09/29/2010	Health
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HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
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HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
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HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
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HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
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IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	actions that can be measured. 1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HEATHER HEALTH CARE CENTER	HARVEY	(708) 333-9550	03/25/2011	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/25/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health

IL by name of Facility

Based on IL

		surroundings.	d
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/21/2010	Health
HELIA HEALTHCARE OF BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health
HELIA HEALTHCARE OF BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health
HELIA HEALTHCARE OF BELLEVILLE				
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/17/2010	Health
HELIA HEALTHCARE OF BELLEVILLE				

IL by name of Facility

Based on IL

		surroundings.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
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HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	05/26/2010	Health
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HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/15/2010	Health
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HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/02/2010	Health
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IL by name of Facility

Based on IL

		catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	(618) 397-8400	06/11/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/01/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/02/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/06/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/03/2010	Health
HELIA HEALTHCARE OF BENTON	BENTON	(618) 439-3500	07/09/2010	Health

IL by name of Facility

Based on IL

		temperature.	
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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IL by name of Facility

Based on IL

		area is safe, easy to use, clean and comfortable.	
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	(618) 529-5355	04/14/2011	Health
HELIA HEALTHCARE OF CARBONDALE	CHAMPAIGN	(217) 352-0516	12/03/2010	Health

IL by name of Facility

Based on IL

		without a catheter is not given a catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and	Pattern

IL by name of Facility

Based on IL

Actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516		Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	11/17/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	11/15/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	11/15/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	(217) 352-0516	12/03/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough outside airflow.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	02/05/2011	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		that covers all questions for areas that are listed in official regulations.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
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IL by name of Facility

Based on IL

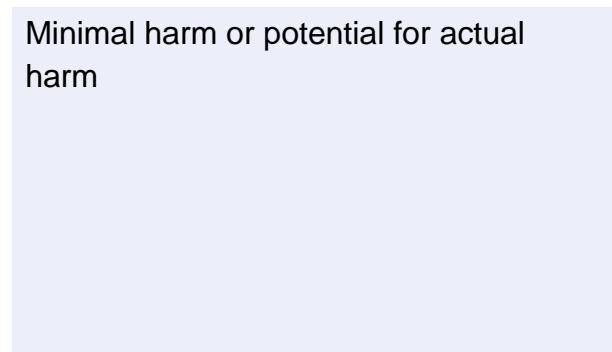
		without a catheter is not given a catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	02/05/2011	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health
HELIA HEALTHCARE OF ENERGY	ENERGY	(618) 942-7014	12/29/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects,	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	prevent/deal with mice, insects, or other pests. Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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IL by name of Facility

Based on IL

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well- cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	(618) 277-7700	08/13/2010	Health
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HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
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HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
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HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
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HERITAGE MANOR-DWIGHT	DWIGHT	(815) 584-1240	06/13/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	from spreading. Provide at least one room to use as a dining room and for activities, that is a good size, with good lighting, airflow and furniture.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Pattern

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HERITAGE MANOR-ELGIN	ELGIN	(847) 697-6636	01/10/2011	Health
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HERITAGE MANOR-ELGIN	ELGIN	(847) 697-6636	01/10/2011	Health
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HERITAGE MANOR-ELGIN	ELGIN	(847) 697-6636	01/10/2011	Health
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HERITAGE MANOR-EL PASO	EL PASO	(309) 527-6240	02/25/2011	Health
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HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
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HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
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IL by name of Facility

Based on IL

		change drugs that cause unwanted effects.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
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HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
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HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/02/2011	Health
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HERITAGE MANOR-GIBSON CITY	GIBSON CITY	(217) 784-4257	03/22/2011	Health
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HERITAGE MANOR-GILLESPIE	GILLESPIE	(217) 839-2171	05/16/2010	Health
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HERITAGE MANOR-GILLESPIE	GILLESPIE	(217) 839-2171	05/16/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/08/2010	Health
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HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/07/2010	Health
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HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/06/2010	Health
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HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/05/2010	Health
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HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	(217) 789-0930	06/06/2010	Health
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HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
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HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
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HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	change drugs that cause unwanted effects. Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE NURSING HOME	CHICAGO	(773) 769-2626	12/24/2010	Health
HERITAGE SQUARE	DIXON	(815) 288-2251	09/03/2010	Health
HERITAGE SQUARE	DIXON	(815) 288-2251	09/02/2010	Health
HERITAGE SQUARE	DIXON	(815) 288-2251	08/30/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health

IL by name of Facility

Based on IL

		regulations.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
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HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HERRIN REHAB & NURSING CENTER	HERRIN	(618) 942-2525	10/08/2010	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HICKORY NURSING PAVILION	HICKORY HILLS	(708) 598-4040	01/10/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment	IL	1) Develop a complete care plan	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
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IL by name of Facility

Based on IL

Deficiencies		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND HEALTH CARE CENTER	HIGHLAND	(618) 654-2368	01/20/2011	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	01/17/2011	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	01/17/2011	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	(847) 432-9142	11/29/2010	Health
HILLCREST HOME	GENESEO	(309) 944-2147	05/26/2010	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health

IL by name of Facility

Based on IL

		ulcers) and help restore eating skills, if possible.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/08/2011	Health
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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
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HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
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HILLCREST NURSING & REHAB	JOLIET	(815) 727-4794	01/07/2011	Health
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IL by name of Facility

Based on IL

		schedules and health care according to his or her interests, assessment, and plan of care.	
Resident Rights Deficiencies	IL	Make sure that each resident has the right to join in social, religious, and community activities.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Develop/implement required	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CTR

HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST NURSING & REHAB CTR	JOLIET	(815) 727-4794	01/07/2011	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	09/21/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	10/05/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	09/24/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	09/30/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	10/01/2010	Health
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	(847) 546-5300	10/01/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health

IL by name of Facility

Based on IL

		procedures for the administration of immunizations.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Immediate jeopardy to resident health or
safety

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
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HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
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HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
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HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
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HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
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HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
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IL by name of Facility

Based on IL

		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLSBORO REHAB & HCC	HILLSBORO	(217) 532-6191	09/18/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	08/20/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

IL by name of Facility

Based on IL

		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/13/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/15/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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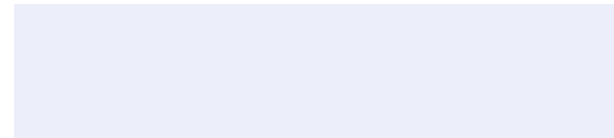
IL by name of Facility

Based on IL

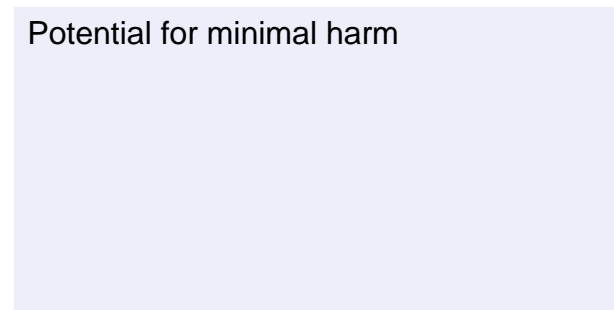
		need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each	Pattern

IL by name of Facility

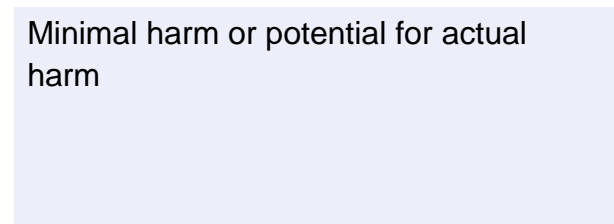
Based on IL



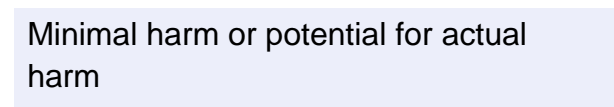
Minimal harm or potential for actual harm



Minimal harm or potential for actual harm



Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/13/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	11/04/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/15/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

IL by name of Facility

Based on IL

		resident.	
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health

IL by name of Facility

Based on IL

		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/15/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	11/01/2010	Health
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HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
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IL by name of Facility

Based on IL

		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/20/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	01/01/1900	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/20/2010	Health
HILLVIEW HEALTH CARE CENTER	VIENNA	(618) 658-2951	09/09/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/27/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/28/2010	Health
HITZ MEMORIAL HOME	ALHAMBRA	(618) 488-2355	10/29/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	(847) 296-3335	12/30/2010	Health

IL by name of Facility

Based on IL

		services to get or keep the highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
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HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
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HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
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HOME BRIDGE CENTER	BELVIDERE	(815) 547-5451	06/25/2010	Health
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HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
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HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Immediate jeopardy to resident health or
safety

Immediate jeopardy to resident health or
safety

IL by name of Facility

Based on IL

HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
HOPE CREEK CARE CENTER	EAST MOLINE	(309) 796-6600	09/19/2010	Health
ILLINOIS KNIGHTS TEMPLAR HA	PAXTON	(217) 379-2116	02/16/2011	Health
ILLINOIS KNIGHTS TEMPLAR HA	PAXTON	(217) 379-2116	02/22/2011	Health
IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	07/28/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give professional services that	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	07/28/2010	Health
IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	08/01/2010	Health
IMBODEN CREEK LIVING CENTER	DECATUR	(217) 422-6464	07/28/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
IMPERIAL GROVE PAVILION, THE	CHICAGO	(773) 248-9300	06/09/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

REHAB CENTER

INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	physical restraints, unless needed for medical treatment.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Actual harm

IL by name of Facility

Based on IL

INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	05/18/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	(773) 927-4200	12/03/2010	Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/19/2010	Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/16/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary	IL	Make sure that residents are well	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768		Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/21/2010	Health
IROQUOIS RESIDENT HOME, THE	WATSEKA	(815) 432-7768	07/16/2010	Health
JACKSON HEIGHTS NURSING HOME	FARMER CITY	(309) 928-2118	03/18/2011	Health
JACKSON HEIGHTS NURSING HOME	FARMER CITY	(309) 928-2118	03/18/2011	Health
JACKSON HEIGHTS NURSING HOME	FARMER CITY	(309) 928-2118	03/28/2011	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSON SQUARE N & REHAB CTR	CHICAGO	(773) 921-8000	07/12/2010	Health
JACKSONVILLE CNV CENTER	JACKSONVILLE	(217) 243-6451	06/11/2010	Health
JACKSONVILLE CNV CENTER	JACKSONVILLE	(217) 243-6451	06/11/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	11/23/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
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JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
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JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
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JERSEYVILLE MANOR	JERSEYVILLE	(618) 498-6441	12/13/2010	Health
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JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
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JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
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IL by name of Facility

Based on IL

		services to get or keep the highest quality of life possible.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JOLIET TERRACE	JOLIET	(815) 729-3801	07/16/2010	Health
JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure that private space is available in the nursing home for resident groups or residents' families to meet.	Pattern
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Widespread
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HCC

JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/10/2010	Health
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JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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JONESBORO REHABILITATION &	JONESBORO	(618) 833-7093	12/13/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

HCC

JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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JONESBORO REHABILITATION & HCC	JONESBORO	(618) 833-7093	12/13/2010	Health
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KANKAKEE TERRACE	BOURBONNAIS	(815) 939-0910	08/20/2010	Health
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KANKAKEE TERRACE	BOURBONNAIS	(815) 939-0910	08/28/2010	Health
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KANKAKEE TERRACE	BOURBONNAIS	(815) 939-0910	09/01/2010	Health
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KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/09/2010	Health
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IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	area is free of dangers that cause accidents. 1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

KEWANEE CARE HOME	KEWANEE	(309) 853-4429		Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/02/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/27/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/31/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/19/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/01/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	05/27/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/09/2010	Health
KEWANEE CARE HOME	KEWANEE	(309) 853-4429	06/09/2010	Health
KNOX COUNTY NURSING HOME	KNOXVILLE	(309) 289-2338	06/23/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

KNOX COUNTY NURSING HOME	KNOXVILLE	(309) 289-2338	06/04/2010	Health
KNOX COUNTY NURSING HOME	KNOXVILLE	(309) 289-2338	05/20/2010	Health
LA HARPE DAVIER HLTH CARE CENTER	LA HARPE	(217) 659-3222	12/10/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	09/27/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	09/27/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

IL by name of Facility

Based on IL

		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated

IL by name of Facility

Based on IL

Actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that	Isolated

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CTR				
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/01/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	09/28/2010	Health
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	(847) 564-0505	10/18/2010	Health

IL by name of Facility

Based on IL

		temperature.	
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Administration Deficiencies	IL	Have a detailed, written plan for disasters and emergencies.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CTR

LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/09/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/07/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	disasters and emergencies. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	d Widesprea d
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widesprea d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widesprea d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widesprea d
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	needs, with timetables and actions that can be measured. Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/09/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/01/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/01/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/01/2010	Health
LAKE FOREST HOSPITAL SNU	LAKE FOREST	(847) 234-5600	07/30/2010	Health
LAKE FOREST PLACE	LAKE FOREST	(847) 604-6700	02/11/2011	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/01/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/06/2010	Health

IL by name of Facility

Based on IL

		unwanted effects.	
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Administration Deficiencies	IL	Choose a doctor to be the medical director.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/05/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/04/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/26/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	05/03/2010	Health
LAKEFRONT NSG & REHAB CTR	CHICAGO	(773) 743-7711	04/28/2010	Health

IL by name of Facility

Based on IL

		medical problems to help each resident achieve the highest possible quality of life.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	05/06/2010	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
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LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
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IL by name of Facility

Based on IL

State requires.			
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER				
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	(217) 342-2171	03/25/2011	Health
LAKE SHORE HLTHCARE &REHAB	CHICAGO	(773) 973-7200	12/12/2010	Health

IL by name of Facility

Based on IL

Deficiencies		that meets all of a resident's needs, with timetables and actions that can be measured.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Tell the resident completely about	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200		Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	(773) 973-7200	12/12/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CTRE				
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health

IL by name of Facility

Based on IL

		or builds each resident's dignity and self respect.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	(773) 348-4055	10/13/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	(618) 945-2091	06/25/2010	Health

IL by name of Facility

Based on IL

		temperature.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CTR

LAWRENCE COMMUNITY HLTHCR BRIDGEPORT (618) 945-2091 06/25/2010 Health
CTR

LEBANON CARE CENTER LEBANON (618) 537-4401 01/31/2011 Health

LEBANON CARE CENTER LEBANON (618) 537-4401 01/25/2011 Health

LEBANON CARE CENTER LEBANON (618) 537-4401 01/31/2011 Health

LEBANON CARE CENTER LEBANON (618) 537-4401 01/31/2011 Health

LEBANON CARE CENTER LEBANON (618) 537-4401 01/31/2011 Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	from spreading. Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEBANON CARE CENTER	LEBANON	(618) 537-4401	01/31/2011	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/21/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/14/2010	Health

IL by name of Facility

Based on IL

		highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEE MANOR	DES PLAINES	(847) 635-4000	05/14/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/14/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/19/2010	Health
LEE MANOR	DES PLAINES	(847) 635-4000	05/17/2010	Health
LEMONT NURSING & REHAB CENTER	LEMONT	(630) 243-0400	12/21/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	resident. Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LENA LIVING CENTER	LENA	(815) 369-4561	05/10/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEROY MANOR	LE ROY	(309) 962-5000	08/13/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/27/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/27/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health

IL by name of Facility

Based on IL

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
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LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
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LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	08/24/2010	Health
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LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	(217) 787-9600	10/14/2010	Health
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LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
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LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
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LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
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IL by name of Facility

Based on IL

		reduced range of motion get proper treatment and services to increase range of motion.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON HLTH CR CTR- LOMBARD	LOMBARD	(630) 495-4000	08/10/2010	Health
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/10/2011	Health
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/09/2011	Health

IL by name of Facility

Based on IL

		catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/09/2011	Health
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	(708) 425-1100	03/09/2011	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF ELMHURST	ELMHURST	(630) 832-2300	09/07/2010	Health
LEXINGTON OF LAGRANGE	LA GRANGE	(630) 327-5814	05/28/2010	Health
LEXINGTON OF LAGRANGE	LA GRANGE	(630) 327-5814	05/28/2010	Health
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	04/30/2010	Health
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	05/02/2010	Health
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	04/30/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEXINGTON OF LAKE ZURICH	LAKE ZURICH	(847) 726-1200	04/30/2010	Health
LEXINGTON OF ORLAND PARK	ORLAND PARK	(708) 349-8300	07/01/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/14/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/18/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health

IL by name of Facility

Based on IL

		breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/20/2010	Health
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	(847) 352-5500	12/14/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	07/12/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	06/15/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	06/10/2010	Health
LEXINGTON OF STREAMWOOD	STREAMWOOD	(630) 837-5300	06/11/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Provide written records when a resident is transferred or discharged.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	04/23/2010	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/10/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/09/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/10/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/09/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/09/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/10/2011	Health
LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/11/2011	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

LEXINGTON OF WHEELING	WHEELING	(847) 537-7474	03/04/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	(847) 367-6100	02/18/2011	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health

IL by name of Facility

Based on IL

		area is safe, easy to use, clean and comfortable.	
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
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LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
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LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
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LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
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LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	(847) 929-3213	07/26/2010	Health
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LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
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LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
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IL by name of Facility

Based on IL

		actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/09/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/30/2010	Health
LINCOLN HOME, THE	BELLEVILLE	(618) 235-6600	08/30/2010	Health
LINCOLNWOOD PLACE	LINCOLNWOOD	(847) 673-7166	10/29/2010	Health
LITCHFIELD CARE CENTER	LITCHFIELD	(217) 324-3842	09/17/2010	Health
LITCHFIELD CARE CENTER	LITCHFIELD	(217) 324-3842	09/17/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

LITCHFIELD CARE CENTER	LITCHFIELD	(217) 324-3842	09/24/2010	Health
LUTHERAN CARE CENTER	ALTAMONT	(618) 483-6136	06/21/2010	Health
LUTHERAN CARE CENTER	ALTAMONT	(618) 483-6136	07/07/2010	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	(847) 253-3710	02/23/2011	Health
LUTHERAN HOME, THE	PEORIA	(309) 683-1264	04/15/2011	Health
LUTHERAN HOME, THE	PEORIA	(309) 683-1264	04/15/2011	Health
LUTHERAN HOME, THE	PEORIA	(309) 683-1264	04/15/2011	Health

IL by name of Facility

Based on IL

		property.	
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
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MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
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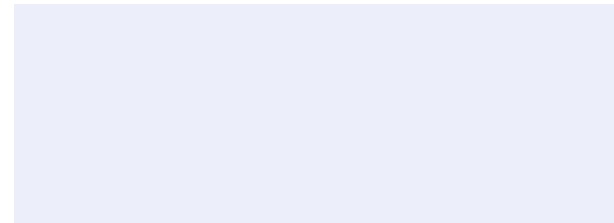
IL by name of Facility

Based on IL

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Pattern
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health

IL by name of Facility

Based on IL

		property.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MAC NEAL MEMORIAL HOSPITAL	BERWYN	(708) 783-9100	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HEIGHTS	HTS			
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	(847) 392-2020	10/24/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELGIN	ELGIN	(847) 742-3110	11/12/2010	Health
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	(847) 301-0550	06/21/2010	Health
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	(847) 301-0550	06/21/2010	Health

IL by name of Facility

Based on IL

		sores or heal existing bed sores.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Pattern

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

VILLAGE	VILLAGE			
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	(847) 301-0550	06/21/2010	Health
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	(847) 266-9266	12/30/2010	Health
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	(847) 266-9266	12/30/2010	Health
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	(847) 266-9266	12/30/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment	IL	Develop a complete care plan	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630		Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HINSDALE	HINSDALE	(630) 325-9630	11/19/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF HOMEWOOD	HOMEWOOD	(708) 799-0244	05/23/2010	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF KANKAKEE	KANKAKEE	(815) 933-1711	01/03/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/30/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health

IL by name of Facility

Based on IL

		the nursing home.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
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MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
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MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	(847) 816-3200	03/24/2011	Health
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MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/04/2011	Health
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MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/06/2011	Health
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MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/06/2011	Health
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MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/04/2011	Health
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IL by name of Facility

Based on IL

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well- cooked, and at the right	Isolated

IL by name of Facility

Based on IL

harm

Actual harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MANORCARE OF NAPERVILLE	NAPERVILLE	(630) 355-4111	01/05/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF NORTHBROOK	NORTHBROOK	(847) 795-9700	03/08/2011	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/15/2010	Health

IL by name of Facility

Based on IL

		temperature.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/15/2010	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/07/2010	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/13/2010	Health
MANORCARE OF OAK LAWN EAST	OAK LAWN	(708) 423-7882	10/15/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/29/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Resident Rights Deficiencies	IL	Let residents talk to and get information from agencies acting on their behalf.	Widespread
Resident Rights Deficiencies	IL	Provide written records when a resident is transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/29/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary	IL	Store, cook, and give out food in	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800		Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF OAK LAWN WEST	OAK LAWN	(708) 599-8800	11/17/2010	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	(708) 361-4555	02/11/2011	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/26/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/21/2010	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/24/2010	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/26/2010	Health
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	(847) 397-2400	05/25/2010	Health
MANORCARE OF SOUTH HOLLAND	SOUTH HOLLAND	(708) 895-3255	10/14/2010	Health
MANORCARE OF SOUTH HOLLAND	SOUTH HOLLAND	(708) 895-3255	10/14/2010	Health
MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	01/24/2011	Health
MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	01/20/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	01/18/2011	Health
MANORCARE OF WESTMONT	WESTMONT	(630) 323-4400	02/04/2011	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health
MANORCARE OF WILMETTE	WILMETTE	(847) 216-5000	06/21/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	04/21/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	04/21/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
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MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
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IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/22/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF CLINTON	CLINTON	(217) 935-8500	02/25/2011	Health
MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health
MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health
MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health

IL by name of Facility

Based on IL

		to keep them healthy and prevent dehydration.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANOR COURT OF FREEPORT	FREEPORT	(815) 233-2400	09/10/2010	Health
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MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
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MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
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MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
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MANOR COURT OF MARYVILLE	MARYVILLE	(618) 288-5999	10/01/2010	Health
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MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/13/2010	Health
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IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/13/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/13/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/15/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/17/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/15/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/17/2010	Health
MANOR COURT OF PEORIA	PEORIA	(309) 693-1400	06/15/2010	Health
MANOR COURT OF PERU	PERU	(815) 220-1400	10/01/2010	Health

IL by name of Facility

Based on IL

		abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MANOR COURT OF PERU	PERU	(815) 220-1400	10/01/2010	Health
MANOR COURT OF PRINCETON	PRINCETON	(815) 875-6600	06/01/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE CREST CARE CENTRE	BELVIDERE	(815) 547-6377	11/28/2010	Health
MAPLE LAWN HEALTH CENTER	EUREKA	(309) 467-2337	07/19/2010	Health
MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health

IL by name of Facility

Based on IL

		meet a professional standard of quality.	
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

IL by name of Facility

Based on IL

MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	abuse, physical punishment, and being separated from others. 1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MAPLEWOOD CARE	ELGIN	(847) 697-3750	11/04/2010	Health
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MARGARET MANOR	CHICAGO	(312) 943-4300	08/18/2010	Health
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MARGARET MANOR	CHICAGO	(312) 943-4300	08/16/2010	Health
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MARGARET MANOR	CHICAGO	(312) 943-4300	08/18/2010	Health
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MARGARET MANOR	CHICAGO	(312) 943-4300	08/01/2010	Health
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IL by name of Facility

Based on IL

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

MARGARET MANOR	CHICAGO	(312) 943-4300	08/16/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/19/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/11/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	08/13/2010	Health
MARGARET MANOR	CHICAGO	(312) 943-4300	09/07/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/08/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	nutritional needs were met. Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Widespread
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/10/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/10/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/13/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/13/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	08/20/2010	Health
MARGARET MANOR - NORTH BRANCH	CHICAGO	(773) 525-9000	09/13/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health

IL by name of Facility

Based on IL

		accidents.	
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/23/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/23/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	(630) 909-8030	11/24/2010	Health
MARIGOLD REHAB & HCC	GALESBURG	(309) 344-1151	08/10/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health

IL by name of Facility

Based on IL

		accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health
MARION REHAB & NURSING CENTER	MARION	(618) 997-1365	08/04/2010	Health

IL by name of Facility

Based on IL

		plan.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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MAR KA NURSING HOME	MASCOUTAH	(618) 566-8000	10/19/2010	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MARYHAVEN NSG & REHABILITATION	GLENVIEW	(847) 729-1300	06/04/2010	Health
MASON POINT	SULLIVAN	(217) 728-4394	06/25/2010	Health
MASON POINT	SULLIVAN	(217) 728-4394	07/30/2010	Health
MATHER PAVILION	EVANSTON	(847) 492-7700	08/05/2010	Health
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	(217) 235-7138	10/30/2010	Health
MATTOON HEALTHCARE AND	MATTOON	(217) 235-7138	10/30/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary	IL	Prepare food that is nutritional,	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

MATTOON HEALTHCARE AND REHAB CTR	MATTOON	(217) 235-7138		Health
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	(217) 235-7138	10/30/2010	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from drugs that restrain them, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MAYFIELD CARE CENTER	CHICAGO	(773) 261-7074	02/17/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widespread
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
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MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
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IL by name of Facility

Based on IL

		medical problems to help each resident achieve the highest possible quality of life.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCALLISTER NURSING & REHAB	TINLEY PARK	(708) 798-2272	01/13/2011	Health
MCLEAN COUNTY NURSING HOME	NORMAL	(309) 888-5380	08/16/2010	Health
MCLEAN COUNTY NURSING HOME	NORMAL	(309) 888-5380	08/16/2010	Health
MCLEAN COUNTY NURSING HOME	NORMAL	(309) 888-5380	08/16/2010	Health
MCLEANSBORO REHABILITATION & HCC	MCLEANSBORO	(618) 643-3728	07/23/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if:	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

& HCC

MCLEANSBORO REHABILITATION & HCC	MCLEANSBORO	(618) 643-3728	07/23/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR -	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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IL by name of Facility

Based on IL

doctor, and a family member if:
the resident is injured, there is a
major change in resident's
physical/mental health, there is a
need to alter treatment
significantly, or the resident must
be transferred or discharged.

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

BOLINGBROOK

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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IL by name of Facility

Based on IL

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	physical or mental health. Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each residents' abilities to take care of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

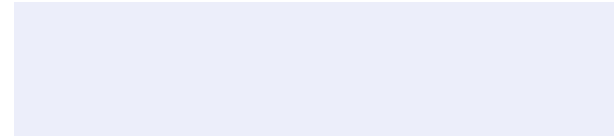
IL by name of Facility

Based on IL

		themselves does not lessen, unless a change cannot be avoided.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

BOLINGBROOK				
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	08/13/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Environmental Deficiencies	IL	Have enough outside airflow.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	(630) 759-1112	07/05/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/09/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/01/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/03/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/09/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/27/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/10/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/10/2010	Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary	IL	Offer other nutritional food to	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660		Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/07/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/09/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/27/2010	Health
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	(708) 354-4660	09/08/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health

IL by name of Facility

Based on IL

		or suggestions.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	03/04/2011	Health
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	(630) 355-0220	12/22/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health

IL by name of Facility

Based on IL

		wrong time) to less than 5%.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Train all employees on what to do in an emergency.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	05/14/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health

IL by name of Facility

Based on IL

Deficiencies		that covers all questions for areas that are listed in official regulations.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

MEADOWOOD	GRAYVILLE	(618) 375-2171	06/10/2010	Health
MEADOWS MENNONITE HOME	CHENOA	(309) 747-2702	12/02/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	04/15/2010	Health
MEDINA NURSING CENTER	DURAND	(815) 248-2151	05/12/2010	Health
MEMORIAL HOSPITAL	WOODSTOCK	(815) 338-2500	03/04/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	area is safe, easy to use, clean and comfortable. Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

Potential for minimal harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MEMORIAL HOSPITAL	WOODSTOCK	(815) 338-2500	03/04/2011	Health
MEMORIAL HOSPITAL	WOODSTOCK	(815) 338-2500	03/04/2011	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/20/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/20/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/27/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/27/2010	Health
MENARD CONVALESCENT CENTER	PETERSBURG	(217) 632-2249	11/05/2010	Health
MENDOTA LUTHERAN HOME	MENDOTA	(815) 539-7439	03/17/2011	Health
MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/10/2011	Health

IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Follow all laws and professional standards.	Widespread
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/07/2011	Health
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MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/07/2011	Health
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MERCER COUNTY NURSING HOME	ALEDO	(309) 582-5361	02/27/2011	Health
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MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
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MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	highest quality of life possible. Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
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MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
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MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
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MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	(618) 288-3700	10/18/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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IL by name of Facility

Based on IL

		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
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METROPOLIS NURSING & REHAB	METROPOLIS	(618) 524-2634	05/21/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary	IL	Store, cook, and give out food in	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

CENTER				
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	(618) 524-2634	05/21/2010	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health

IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
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MID AMERICA CARE CENTER	CHICAGO	(773) 769-2700	03/01/2011	Health
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MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
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MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
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MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
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MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
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MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
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MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
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IL by name of Facility

Based on IL

		if in the patient's plan of care.	
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	(708) 598-2605	07/30/2010	Health
MILLER HEALTH CARE CENTER	KANKAKEE	(815) 936-6500	09/02/2010	Health
MILLER HEALTH CARE CENTER	KANKAKEE	(815) 936-6500	09/02/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/08/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/07/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/10/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/10/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/10/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	11/30/2010	Health
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	(815) 472-2423	12/12/2010	Health
MONMOUTH NURSING HOME	MONMOUTH	(309) 734-3811	12/07/2010	Health
MONMOUTH NURSING HOME	MONMOUTH	(309) 734-3811	12/13/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health

IL by name of Facility

Based on IL

		unless a change is unavoidable.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	(312) 666-4090	08/19/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health

IL by name of Facility

Based on IL

		quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	11/15/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTEBELLO HEALTHCARE CENTER	HAMILTON	(217) 847-3931	10/01/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MONTGOMERY PLACE	CHICAGO	(773) 753-4100	10/29/2010	Health
MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	(847) 364-2435	07/02/2010	Health

IL by name of Facility

Based on IL

		property.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HTS

MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	(847) 364-2435	07/01/2010	Health
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MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	(847) 364-2435	07/02/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health
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IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	meet a professional standard of quality. 1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/22/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/25/2010	Health
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MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/17/2010	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/18/2010	Health
MORTON TERRACE CARE CENTER	MORTON	(309) 266-5331	06/21/2010	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	02/25/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	03/16/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	03/02/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	03/16/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	02/25/2011	Health
MORTON VILLA CARE CENTER	MORTON	(309) 266-9741	02/25/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	03/09/2011	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	(618) 242-1800	02/10/2011	Health
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	11/01/2010	Health
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	11/12/2010	Health
MOWEAQUA NRSG & RETIREMENT	MOWEAQUA	(217) 768-3951	11/12/2010	Health

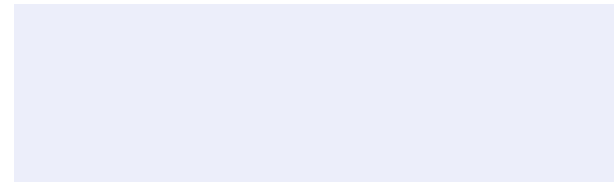
IL by name of Facility

Based on IL

		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

IL by name of Facility

Based on IL

CTR

MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	10/22/2010	Health
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MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	(217) 768-3951	10/22/2010	Health
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NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
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NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
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NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
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NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	08/25/2010	Health
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NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
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NATHAN HEALTH CARE CENTER	EAST SAINT	(618) 874-3597	02/23/2011	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597		Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.	Widespread
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597		Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	(618) 874-3597	02/23/2011	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	11/10/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	12/17/2010	Health
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	(618) 242-5700	11/10/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/09/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/08/2010	Health

IL by name of Facility

Based on IL

		increase range of motion.	
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

IL by name of Facility

Based on IL

NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health

IL by name of Facility

Based on IL

		results of the nursing home's most recent survey.	d
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/08/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NAZARETHVILLE	DES PLAINES	(847) 297-5900	10/27/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
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NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
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NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
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NEIGHBORS REHABILITATION CENTER, LLC	BYRON	(815) 234-2511	11/08/2010	Health
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NEW ATHENS HOME FOR THE AGED	NEW ATHENS	(618) 475-2550	06/09/2010	Health
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NEW ATHENS HOME FOR THE AGED	NEW ATHENS	(618) 475-2550	06/09/2010	Health
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NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
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IL by name of Facility

Based on IL

		grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWMAN REHABILITATION & HCC	NEWMAN	(217) 837-2421	10/07/2010	Health
NEWTON REST HAVEN	NEWTON	(618) 783-2309	10/11/2010	Health
NEWTON REST HAVEN	NEWTON	(618) 783-2309	09/14/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health

IL by name of Facility

Based on IL

		abuse, neglect or mistreatment of residents.	
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NILES NSG & REHAB CTR	NILES	(847) 967-7000	12/05/2010	Health
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	10/21/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	10/29/2010	Health
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	11/10/2010	Health

NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	(217) 563-7725	10/25/2010	Health
NORTH ADAMS HOME	MENDON	(217) 936-2137	04/19/2010	Health

NORTH ADAMS HOME	MENDON	(217) 936-2137	04/15/2010	Health
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NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
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NORTH AURORA CARE CENTER	NORTH	(630) 892-7627	11/05/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

AURORA				
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH AURORA CARE CENTER	NORTH AURORA	(630) 892-7627	11/05/2010	Health
NORTH CHURCH NURSING & REHAB	JACKSONVILLE	(217) 245-4174	12/27/2010	Health
NORTH CHURCH NURSING & REHAB	JACKSONVILLE	(217) 245-4174	12/27/2010	Health
NORTH LOGAN HEALTHCARE CENTER	DANVILLE	(217) 443-3106	06/24/2010	Health
NORTH LOGAN HEALTHCARE CENTER	DANVILLE	(217) 443-3106	06/24/2010	Health

IL by name of Facility

Based on IL

		needs and preferences of each resident.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER				
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/29/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/22/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/16/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/17/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/17/2010	Health

IL by name of Facility

Based on IL

		from spreading.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/29/2010	Health
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NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/18/2010	Health
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NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
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NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
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NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
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NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/14/2010	Health
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IL by name of Facility

Based on IL

		reduced range of motion get proper treatment and services to increase range of motion.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Nutrition and Dietary Deficiencies	IL	Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.	Isolated

IL by name of Facility

Based on IL

harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/21/2010	Health
NORTHWOODS CARE CENTRE	BELVIDERE	(815) 544-0358	12/23/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
NORWOOD CROSSING	CHICAGO	(773) 631-4856	10/15/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	11/16/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	11/16/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

OAK HILL	WATERLOO	(618) 939-3488	11/16/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	10/20/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	10/20/2010	Health
OAK HILL	WATERLOO	(618) 939-3488	10/20/2010	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health

IL by name of Facility

Based on IL

		abuse, neglect or mistreatment of residents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/25/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health

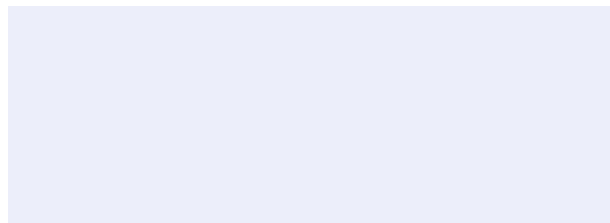
IL by name of Facility

Based on IL

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big	Pattern

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000		Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	(708) 636-7000	02/22/2011	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Widespread
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER				
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	(708) 547-6595	12/31/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	08/06/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
OAKTON PAVILLION	DES PLAINES	(847) 299-5588	07/30/2010	Health
ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health
ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health
ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

IL by name of Facility

Based on IL

ODD FELLOW-REBEKAH HOME	MATTOON	(217) 235-5449	01/03/2011	Health
ODIN HEALTH CARE CENTER	ODIN	(618) 775-6444	05/23/2010	Health
ODIN HEALTH CARE CENTER	ODIN	(618) 775-6444	05/12/2010	Health
ODIN HEALTH CARE CENTER	ODIN	(618) 775-6444	05/23/2010	Health
ORCHARD VIEW REHAB & HC	PRINCETON	(815) 875-1196	07/01/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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IL by name of Facility

Based on IL

		confidential.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Administration Deficiencies	IL	Hire a qualified activities director.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OREGON HEALTHCARE CENTER	OREGON	(815) 732-7994	10/06/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/27/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	06/02/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/28/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/27/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	05/27/2010	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/16/2011	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/16/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/23/2011	Health
OUR LADY OF ANGELS RET HOME	JOLIET	(815) 725-6631	03/16/2011	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
OUR LADY OF THE	CHICAGO	(773) 282-7000	10/06/2010	Health

IL by name of Facility

Based on IL

		services to get or keep the highest quality of life possible.	
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

RESURRECTION

OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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OUR LADY OF THE RESURRECTION	CHICAGO	(773) 282-7000	10/06/2010	Health
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PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
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IL by name of Facility

Based on IL

Administration Deficiencies	IL	services to get or keep the highest quality of life possible. post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Actual harm

IL by name of Facility

Based on IL

PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
PALM TERRACE OF MATTOON	MATTOON	(217) 234-7403	05/10/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/02/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/06/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/02/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	10/01/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/06/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/10/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/05/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	09/08/2010	Health
PALOS HILLS HEALTHCARE	PALOS HILLS	(708) 598-3460	01/01/1900	Health
P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health
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P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health
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P A PETERSON CENTER FOR HEALTH	ROCKFORD	(815) 399-8832	07/31/2010	Health
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PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	07/30/2010	Health
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PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/05/2010	Health
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PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/04/2010	Health
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PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	07/30/2010	Health
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IL by name of Facility

Based on IL

		and self respect.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	07/28/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/09/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/02/2010	Health
PARIS HEALTH CARE CENTER	PARIS	(217) 465-5376	08/04/2010	Health
PARKER NURSING & REHAB CENTER	STREATOR	(815) 672-9390	05/14/2010	Health
PARKER NURSING & REHAB CENTER	STREATOR	(815) 672-9390	05/16/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	highest quality of life possible. Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	11/15/2010	Health
PARK HAVEN CARE CENTER	SMITHTON	(618) 235-4600	10/22/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	11/05/2010	Health
PARK HOUSE NURSING & REHAB CTR	CHICAGO	(773) 522-0400	01/01/1900	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

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PARK HOUSE NURSING & REHAB CHICAGO (773) 522-0400 11/05/2010 Health
CTR

PARK RIDGE CARE CENTER PARK RIDGE (847) 825-5517 01/12/2011 Health

PARK RIDGE CARE CENTER PARK RIDGE (847) 825-5517 01/12/2011 Health

PARKSHORE ESTATES NURSING & REHAB CHICAGO (773) 752-6000 02/18/2011 Health

PARKSHORE ESTATES NURSING & REHAB CHICAGO (773) 752-6000 02/18/2011 Health

PARKSHORE ESTATES NURSING & REHAB CHICAGO (773) 752-6000 02/18/2011 Health

PARKSHORE ESTATES NURSING & REHAB CHICAGO (773) 752-6000 02/18/2011 Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	enough for each resident. Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

REHAB				
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	(773) 752-6000	02/18/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health
PARKWAY MANOR	MARION	(618) 993-8600	02/27/2011	Health

IL by name of Facility

Based on IL

		procedures for the administration of immunizations.	d
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

PAVILION OF WAUKEGAN	WAUKEGAN	(847) 244-4100	08/20/2010	Health
PAVILION OF WAUKEGAN	WAUKEGAN	(847) 244-4100	08/19/2010	Health
PEKIN MANOR	PEKIN	(309) 353-1099	10/04/2010	Health
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	07/27/2010	Health
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	08/20/2010	Health
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	07/14/2010	Health
PEKIN MEMORIAL HOSPITAL	PEKIN	(309) 347-1151	07/27/2010	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	04/15/2011	Health
PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health

IL by name of Facility

Based on IL

		area is safe, easy to use, clean and comfortable.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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PERSHING CONVALESCENT HOME	STICKNEY	(708) 484-7543	12/31/2010	Health
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IL by name of Facility

Based on IL

		of residents and theft of residents' property.	
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/20/2010	Health
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PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
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PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
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PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PETERSON PARK HEALTH CARE CTR	CHICAGO	(773) 478-2000	10/29/2010	Health
PIATT COUNTY NURSING HOME	MONTICELLO	(217) 762-2506	06/16/2010	Health
PIATT COUNTY NURSING HOME	MONTICELLO	(217) 762-2506	06/07/2010	Health
PIATT COUNTY NURSING HOME	MONTICELLO	(217) 762-2506	06/03/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
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PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
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PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	02/22/2011	Health
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PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
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PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILL E	(618) 357-2493	03/07/2011	Health
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IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	03/02/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	02/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	02/10/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	02/10/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	03/07/2011	Health

IL by name of Facility

Based on IL

		unless a change is unavoidable.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	02/17/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	03/07/2011	Health
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	(618) 357-2493	03/07/2011	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE ACRES REHAB & LIVING CTR	DEKALB	(815) 758-8151	10/10/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	10/15/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health

IL by name of Facility

Based on IL

		complaints quickly.	
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	10/15/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	12/14/2010	Health
PINE CREST HEALTH CARE	HAZEL CREST	(708) 335-2400	11/23/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/24/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/23/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/24/2010	Health
PINECREST MANOR	MOUNT MORRIS	(815) 734-4103	06/23/2010	Health
PIPER CITY REHAB & LIVING CENTER	PIPER CITY	(815) 686-2277	10/22/2010	Health
PIPER CITY REHAB & LIVING CENTER	PIPER CITY	(815) 686-2277	10/22/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTER

PITTSFIELD MANOR	PITTSFIELD	(217) 285-5200	11/22/2010	Health
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PITTSFIELD MANOR	PITTSFIELD	(217) 285-5200	11/22/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
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IL by name of Facility

Based on IL

		mistreatment, neglect and abuse of residents and theft of residents' property.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	12/10/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health

IL by name of Facility

Based on IL

		quality.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	(708) 389-3141	10/15/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	10/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT HILL HEALTHCARE	GIRARD	(217) 627-2181	11/22/2010	Health
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	(217) 269-2396	12/07/2010	Health
PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health
PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	catheter, unless it is necessary. Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea,	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health
PLEASANT VIEW REHAB & HCC	MORRISON	(815) 772-7288	04/08/2011	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/10/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/10/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health
PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/09/2010	Health

IL by name of Facility

Based on IL

		vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PLUM GROVE NURSING & REHAB CENTER	PALATINE	(847) 358-0311	07/10/2010	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health
PLYMOUTH PLACE	LA GRANGE PARK	(708) 354-0340	01/02/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from drugs that restrain them, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

POLO REHAB & HCC	PARK POLO	(815) 946-2203	01/02/2011	Health
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POLO REHAB & HCC	POLO	(815) 946-2203	01/02/2011	Health
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POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
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POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
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POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
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POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/27/2011	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	from spreading. Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/08/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/08/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/03/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/08/2011	Health
POPE COUNTY CARE CENTER	GOLCONDA	(618) 683-7711	02/10/2011	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health

IL by name of Facility

Based on IL

		actions that can be measured.	
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

IL by name of Facility

Based on IL

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
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PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
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PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
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PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
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PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
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IL by name of Facility

Based on IL

		must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	(309) 775-3313	07/02/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/12/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/13/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/12/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/08/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/09/2010	Health

IL by name of Facility

Based on IL

		wrong time) to less than 5%.	
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/16/2010	Health
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	(708) 754-7601	07/14/2010	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health

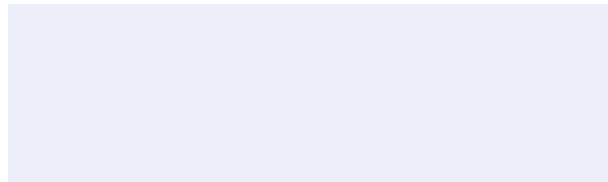
IL by name of Facility

Based on IL

		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Isolated
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	01/06/2011	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	01/06/2011	Health
PRAIRIE ROSE HEALTH CARE CTR	PANA	(217) 562-3996	12/29/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health

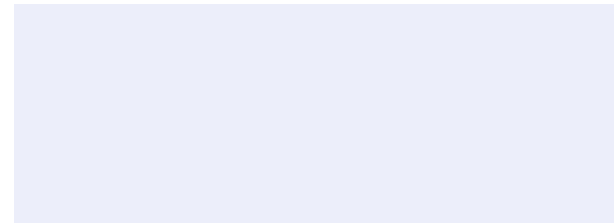
IL by name of Facility

Based on IL

		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Pattern

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/13/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	09/03/2010	Health
PRAIRIE VIEW CR CTR- LEWISTOWN	LEWISTOWN	(309) 547-2267	10/01/2010	Health
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health

IL by name of Facility

Based on IL

		highest quality of life possible.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	(815) 269-2970	01/17/2011	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	05/25/2010	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	05/21/2010	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	06/02/2010	Health
PRAIRIEVIEW NURSING UNIT	BARRINGTON	(847) 852-3500	05/12/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/30/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/21/2010	Health
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	(217) 245-5175	06/30/2010	Health

IL by name of Facility

Based on IL

		quality.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CTR

PRAIRIE VILLAGE HEALTHCARE JACKSONVILLE (217) 245-5175 06/30/2010 Health
CTR

PRAIRIE VILLAGE HEALTHCARE JACKSONVILLE (217) 245-5175 06/30/2010 Health
CTR

PRAIRIE VILLAGE HEALTHCARE JACKSONVILLE (217) 245-5175 06/15/2010 Health
CTR

PRAIRIE VILLAGE HEALTHCARE JACKSONVILLE (217) 245-5175 06/15/2010 Health
CTR

PRAIRIE VILLAGE HEALTHCARE JACKSONVILLE (217) 245-5175 06/15/2010 Health
CTR

PRESIDENTIAL PAVILION CHICAGO (773) 436-6600 10/26/2010 Health

PRESIDENTIAL PAVILION CHICAGO (773) 436-6600 10/26/2010 Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	services to get or keep the highest quality of life possible. Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

PRESIDENTIAL PAVILION	CHICAGO	(773) 436-6600	10/26/2010	Health
PROCTOR COM HSP SK N CENTER	PEORIA	(309) 691-1000	08/06/2010	Health
PROCTOR COM HSP SK N CENTER	PEORIA	(309) 691-1000	08/06/2010	Health
PROCTOR COM HSP SK N CENTER	PEORIA	(309) 691-1000	08/06/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA GENEVA CARE CENTER	GENEVA	(630) 232-7544	07/28/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/25/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/06/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA HERITAGE VILLAGE	KANKAKEE	(815) 939-4506	05/27/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

PROVENA MCAULEY MANOR	AURORA	(630) 859-3700		Health
PROVENA MCAULEY MANOR	AURORA	(630) 859-3700	07/01/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	(815) 937-2022	10/08/2010	Health
PROVENA PINE VIEW CARE CENTER	ST CHARLES	(630) 377-2211	10/14/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PROVENA PINE VIEW CARE CENTER	ST CHARLES	(630) 377-2211	10/14/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health

IL by name of Facility

Based on IL

		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST ANNE CENTER	ROCKFORD	(815) 229-1999	08/19/2010	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Environmental Deficiencies	IL	Keep sound levels comfortable.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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PROVENA ST JOSEPH CENTER	FREEPORT	(815) 232-6181	01/25/2011	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean	Widespread

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

IL by name of Facility

Based on IL

PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
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PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
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PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
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PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
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PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
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PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
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IL by name of Facility

Based on IL

		area is safe, easy to use, clean and comfortable.	d
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVENA VILLA FRANCISCAN	JOLIET	(815) 725-3400	11/22/2010	Health
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	05/26/2010	Health
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	08/05/2010	Health
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	08/05/2010	Health

IL by name of Facility

Based on IL

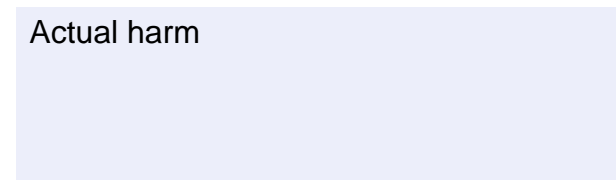
		receive help with eating/drinking, grooming and hygiene.	
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause	Isolated

IL by name of Facility

Based on IL

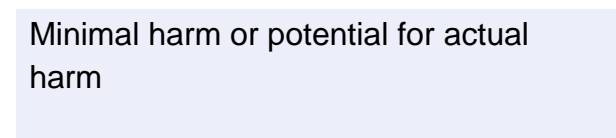


Minimal harm or potential for actual harm



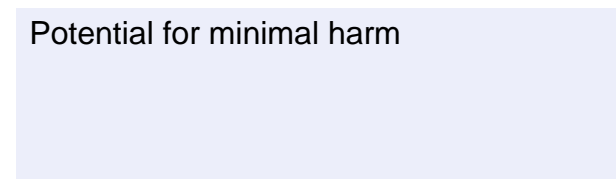
Actual harm

Actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Potential for minimal harm

Actual harm



Actual harm

IL by name of Facility

Based on IL

HEIGHTS				
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	(708) 597-1000	08/05/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	10/22/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	10/22/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	01/13/2011	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN,	Pattern

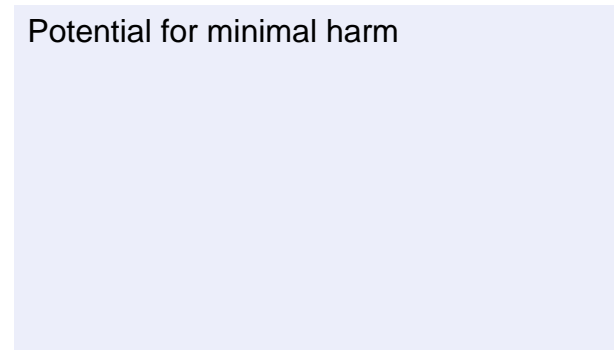
IL by name of Facility

Based on IL



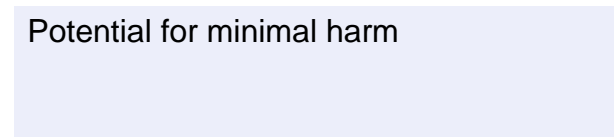
Minimal harm or potential for actual harm

Potential for minimal harm



Potential for minimal harm

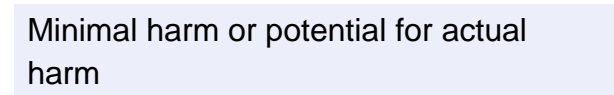
Potential for minimal harm



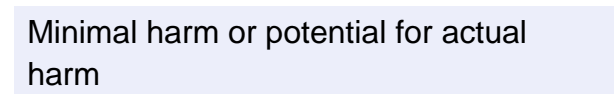
Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm



Minimal harm or potential for actual harm



IL by name of Facility

Based on IL

HOLLAND				
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	(708) 596-5500	11/19/2010	Health
RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health

IL by name of Facility

Based on IL

Deficiencies		accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
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RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
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RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
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RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
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RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
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RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
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IL by name of Facility

Based on IL

		and as a citizen or resident of the United States.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Widespread
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

RAINBOW BEACH CARE CENTER	CHICAGO	(773) 731-7300	08/11/2010	Health
RANDOLPH COUNTY CARE CENTER	SPARTA	(618) 443-4351	05/15/2010	Health
RANDOLPH COUNTY CARE CENTER	SPARTA	(618) 443-4351	04/28/2010	Health
RANDOLPH COUNTY CARE CENTER	SPARTA	(618) 443-4351	04/28/2010	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/01/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/03/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/17/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/02/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/17/2011	Health
RED BUD NURSING HOME	RED BUD	(618) 282-3891	03/17/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health

IL by name of Facility

Based on IL

		without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REGENCY REHABILITATION CENTER	NILES	(847) 647-7444	03/18/2011	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	(618) 684-2136	09/13/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
REHAB & CARE CTR - JACKSON CO	MURPHYSBOR O	(618) 684-2136	09/13/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health

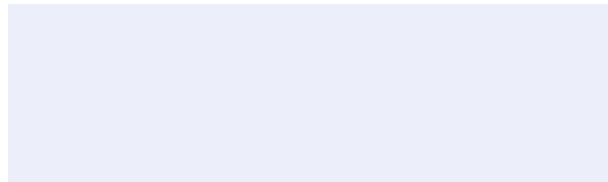
IL by name of Facility

Based on IL

		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

STREET,THE				
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT 87TH STREET,THE	CHICAGO	(773) 434-8787	04/29/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health

IL by name of Facility

Based on IL

		nutritional needs were met.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT HILLSIDE	HILLSIDE	(708) 544-9933	05/10/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health

IL by name of Facility

Based on IL

		medical problems to help each resident achieve the highest possible quality of life.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	(773) 721-5000	07/26/2010	Health
RENAISSANCE CARE CENTER	CANTON	(309) 647-5631	03/11/2011	Health

RENAISSANCE CARE CENTER	CANTON	(309) 647-5631	03/11/2011	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Widespread
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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RENAISSANCE PARK SOUTH	CHICAGO	(773) 928-2000	07/06/2010	Health
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REST HAVEN MANOR	ALBION	(618) 445-2815	01/12/2011	Health
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REST HAVEN MANOR	ALBION	(618) 445-2815	02/14/2011	Health
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REST HAVEN MANOR	ALBION	(618) 445-2815	01/12/2011	Health
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IL by name of Facility

Based on IL

		that are listed in official regulations.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

REST HAVEN MANOR	ALBION	(618) 445-2815	01/20/2011	Health
RESURRECTION LIFE CENTER	CHICAGO	(773) 594-7400	12/10/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND CARE & REHAB	OLNEY	(618) 395-7421	07/23/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	(618) 395-2131	07/14/2010	Health
RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/28/2010	Health
RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/28/2010	Health

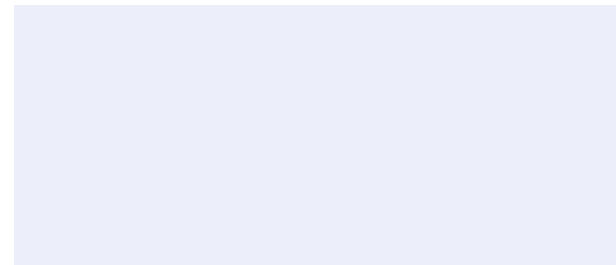
IL by name of Facility

Based on IL

		items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the	Pattern

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/28/2010	Health
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RIDGEVIEW CARE CENTER	OBLONG	(618) 592-4228	10/20/2010	Health
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RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
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RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
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RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
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RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
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RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
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IL by name of Facility

Based on IL

		needs of each resident.	
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Resident Rights Deficiencies	IL	Let each resident choose whether to manage his or her own money or deposit it with the nursing home.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Based on IL

RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	(773) 743-8700	10/21/2010	Health
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	(618) 272-8831	07/16/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	(618) 272-8831	07/16/2010	Health
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	(618) 272-8831	07/16/2010	Health
ROBINGS MANOR REHAB & HEALTH CARE	BRIGHTON	(618) 372-3232	01/01/1900	Health
ROBINGS MANOR REHAB & HEALTH CARE	BRIGHTON	(618) 372-3232	08/06/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/28/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/27/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	06/04/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/27/2010	Health
ROCHELLE GARDENS CARE CENTER	ROCHELLE	(815) 562-4047	05/31/2010	Health
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	(815) 562-4111	02/10/2011	Health

IL by name of Facility

Based on IL

		needed for medical treatment.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	(815) 562-4111	02/10/2011	Health
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	(815) 562-4111	02/10/2011	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health

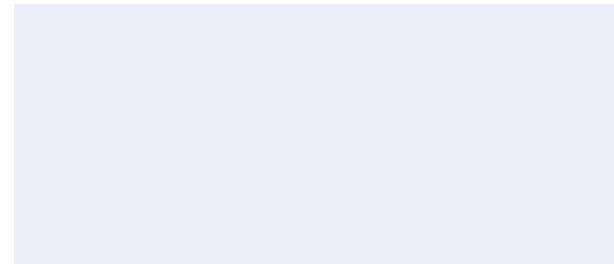
IL by name of Facility

Based on IL

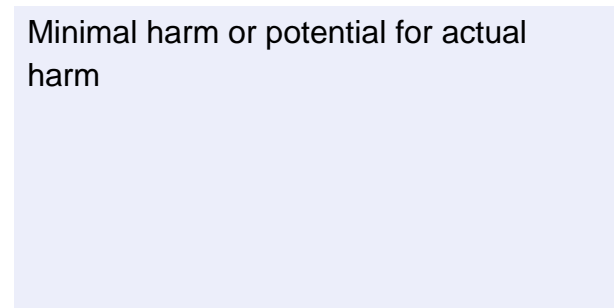
		items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related	Isolated

IL by name of Facility

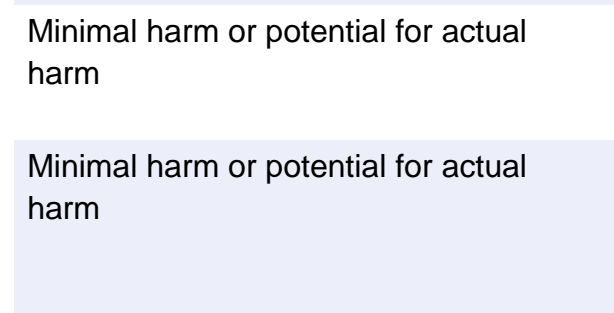
Based on IL



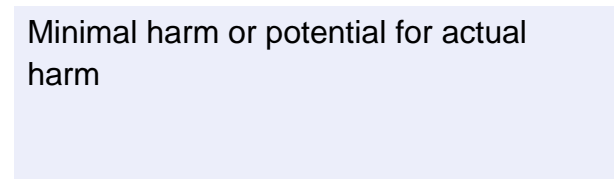
Minimal harm or potential for actual harm



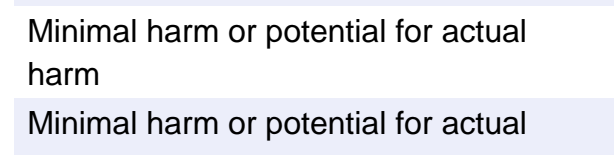
Minimal harm or potential for actual harm



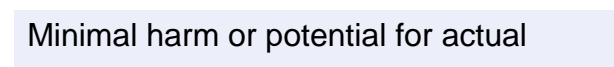
Minimal harm or potential for actual harm



Minimal harm or potential for actual harm



Minimal harm or potential for actual harm



Minimal harm or potential for actual

IL by name of Facility

Based on IL

ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/27/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCK FALLS REHAB & HCC	ROCK FALLS	(815) 626-4575	10/05/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health

IL by name of Facility

Based on IL

		medical problems to help each resident achieve the highest possible quality of life.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

CENTER

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	physical restraints, unless needed for medical treatment. Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas	Isolated

IL by name of Facility

Based on IL

harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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IL by name of Facility

Based on IL

		that are listed in official regulations.	
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
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ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated

IL by name of Facility

Based on IL

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	02/15/2011	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	(815) 316-1400	12/15/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/11/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/09/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/13/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/12/2010	Health
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	(309) 788-0458	08/13/2010	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/03/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/03/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health
ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern
Nutrition and Dietary	IL	Store, cook, and give out food in	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ROLLING HILLS MANOR	ZION	(847) 746-8382	03/01/2011	Health
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ROLLING HILLS MANOR	ZION	(847) 746-8382	02/25/2011	Health
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ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	04/19/2010	Health
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ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	04/19/2010	Health
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ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	04/19/2010	Health
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ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
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IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	(309) 426-2134	03/04/2011	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	(847) 562-1770	07/09/2010	Health
ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Widespread
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health
ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health
ROSEWOOD CARE CENTER OF ALTON	ALTON	(618) 465-2626	04/13/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health

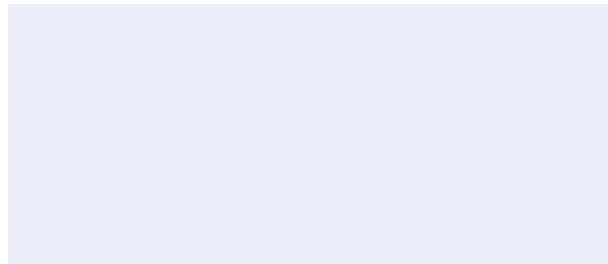
IL by name of Facility

Based on IL

		admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern

IL by name of Facility

Based on IL



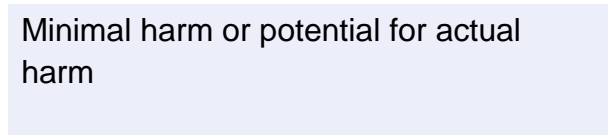
Minimal harm or potential for actual harm

Potential for minimal harm



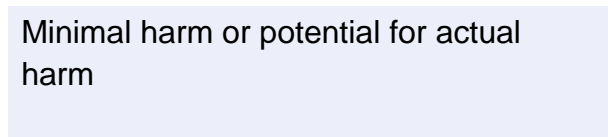
Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ELGIN				
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	(847) 888-9585	09/16/2010	Health
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	(309) 792-5940	01/21/2011	Health
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	(309) 792-5940	01/26/2011	Health
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	(309) 792-5940	01/06/2011	Health
ROSEWOOD CARE CENTER OF PEORIA	PEORIA	(309) 691-2200	03/15/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health

IL by name of Facility

Based on IL

		similar products.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	(630) 443-4400	02/19/2011	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	(618) 236-1391	07/16/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

SWANSEA

ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
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ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
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ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
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ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
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ROYAL OAKS CARE CENTER	KEWANEE	(309) 852-3389	10/06/2010	Health
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SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/24/2010	Health
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SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/10/2010	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/31/2010	Health
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SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/27/2010	Health
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SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/26/2010	Health
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SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/03/2010	Health
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SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/18/2010	Health
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IL by name of Facility

Based on IL

		confidential.	
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/24/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/17/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/25/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/03/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/01/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/26/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	08/27/2010	Health
SAINT CLARE HOME	PEORIA HEIGHTS	(309) 682-5428	09/10/2010	Health

IL by name of Facility

Based on IL

		representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

HEIGHTS				
SAINTS MARY & ELIZABETH MEDICAL CENTER	CHICAGO	(312) 633-5828	05/18/2010	Health
SAINTS MARY & ELIZABETH MEDICAL CENTER	CHICAGO	(312) 633-5828	05/18/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health

IL by name of Facility

Based on IL

		leads to the highest possible level of well being for each resident.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SALEM VILLAGE NURSING & REHAB	JOLIET	(815) 727-5451	07/22/2010	Health
SCHWAB REHABILITATION CTR SNU	CHICAGO	(773) 522-2010	12/09/2010	Health

IL by name of Facility

Based on IL

		and self respect.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

SCHWAB REHABILITATION CTR SNU	CHICAGO	(773) 522-2010	12/09/2010	Health
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	(847) 876-2401	06/18/2010	Health
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	(847) 876-2401	06/18/2010	Health
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	(847) 876-2401	06/18/2010	Health
SELFHELP HOME OF CHICAGO	CHICAGO	(773) 271-0300	06/16/2010	Health
SELFHELP HOME OF CHICAGO	CHICAGO	(773) 271-0300	06/28/2010	Health
SELFHELP HOME OF CHICAGO	CHICAGO	(773) 271-0300	07/01/2010	Health

IL by name of Facility

Based on IL

		most recent survey.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that a resident who has been able to eat enough alone or with help is not fed by a feeding tube, if possible.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SELFHELP HOME OF CHICAGO	CHICAGO	(773) 271-0300	07/02/2010	Health
SEMINARY MANOR	GALESBURG	(309) 344-1300	05/30/2010	Health
SEMINARY MANOR	GALESBURG	(309) 344-1300	04/21/2010	Health
SEMINARY MANOR	GALESBURG	(309) 344-1300	05/14/2010	Health
SHABBONA HEALTHCARE CENTER	SHABBONA	(815) 824-2194	03/14/2011	Health
SHABBONA HEALTHCARE CENTER	SHABBONA	(815) 824-2194	03/14/2011	Health
SHARON HEALTH CARE WILLOWS	PEORIA	(309) 688-0451	09/29/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Environmental Deficiencies	IL	Keep sound levels comfortable.	Widespread
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	10/10/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	10/23/2010	Health
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SHAWNEE CHRISTIAN NURSING CTR	HERRIN	(618) 942-7391	09/02/2010	Health
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SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/28/2010	Health
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SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/28/2010	Health
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SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/28/2010	Health
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SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	07/08/2010	Health
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SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	06/29/2010	Health
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IL by name of Facility

Based on IL

		without a catheter is not given a catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

IL by name of Facility

Based on IL

Actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

SHELBYVILLE MANOR	SHELBYVILLE	(217) 774-2111	07/08/2010	Health
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SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
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SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
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SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
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SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
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SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
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IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/25/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	11/23/2010	Health

IL by name of Facility

Based on IL

		be able to care for themselves, unless a change is unavoidable.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128		Health
SHELBYVILLE REHAB & HCC	SHELBYVILLE	(217) 774-2128	01/01/1900	Health
SHELDON HEALTH CARE CENTER	SHELDON	(815) 429-3522	07/27/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/01/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.	Widespread
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHELTERING OAK	ISLAND LAKE	(847) 526-3636	11/19/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/10/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/01/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health
SHERIDAN HEALTH CARE CENTER	ZION	(847) 746-8435	09/13/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
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SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
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IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	and comfortable. Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Resident Assessment Deficiencies	IL	Keep assessments completed in the preceding 15 months in the resident's active record.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	(773) 769-2230	07/18/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Isolated
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SHERMAN WEST COURT	ELGIN	(847) 429-5200	10/08/2010	Health
SKOKIE MEADOWS NURSING CENTER I I	SKOKIE	(847) 679-1157	02/23/2011	Health
SKOKIE MEADOWS NURSING CENTER I I	SKOKIE	(847) 679-1157	02/23/2011	Health
SMITH CROSSING	ORLAND PARK	(708) 326-2300	08/01/2010	Health
SMITH CROSSING	ORLAND PARK	(708) 326-2300	08/01/2010	Health
SNOW VALLEY NRSG & REHAB CTR	LISLE	(630) 852-5100	04/23/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	06/04/2010	Health
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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
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SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
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IL by name of Facility

Based on IL

		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SNYDERS-VAUGHN HAVEN	RUSHVILLE	(217) 322-3201	04/06/2011	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	07/14/2010	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	06/10/2010	Health

IL by name of Facility

Based on IL

		update the care plan.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Administration Deficiencies	IL	Keep accurate and appropriate medical records.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	07/20/2010	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	07/20/2010	Health
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	(618) 524-2683	06/30/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health

IL by name of Facility

Based on IL

		unwanted effects.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Let the resident or the resident's representative look at all records.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
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SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
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SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
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SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
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SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
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SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	(773) 298-1177	10/15/2010	Health
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SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
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SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	highest quality of life possible. Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	(708) 957-9200	01/14/2011	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	07/30/2010	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	07/30/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Quality Care Deficiencies	IL	Provide social services for related	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

SOUTHVIEW MANOR	CHICAGO	(312) 326-9101		Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	08/08/2010	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	08/08/2010	Health
SOUTHVIEW MANOR	CHICAGO	(312) 326-9101	08/06/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680		Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGFIELD CARE CENTER	SPRINGFIELD	(217) 789-1680	06/13/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	(815) 477-6569	06/25/2010	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/22/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	01/13/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	quality. Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get dental care for each resident.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SPRING VALLEY NURSING	SPRING VALLEY	(815) 664-4708	02/07/2011	Health
ST ANDREW LIFE CENTER	NILES	(847) 647-8332	11/19/2010	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health

IL by name of Facility

Based on IL

Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	needs, with timetables and actions that can be measured. 1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
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IL by name of Facility

Based on IL

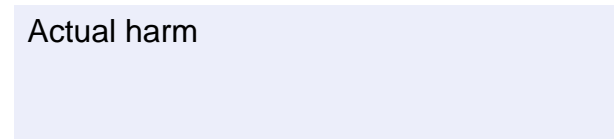
		proper treatment and services to increase range of motion.	
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause	Isolated

IL by name of Facility

Based on IL

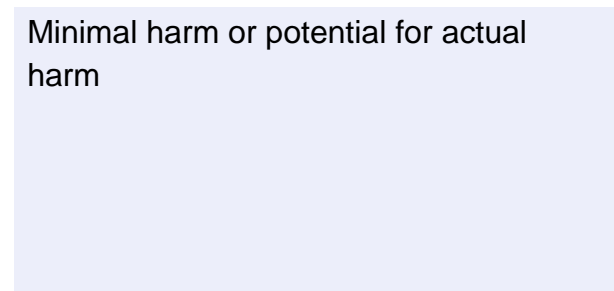


Minimal harm or potential for actual harm



Actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health

IL by name of Facility

Based on IL

		unwanted effects.	
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANN'S HEALTHCARE CENTER	CHESTER	(618) 826-2314	02/15/2011	Health
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	(309) 788-7631	01/06/2011	Health
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	(309) 788-7631	01/07/2011	Health
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	(309) 788-7631	01/07/2011	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread
Administration Deficiencies	IL	Quickly tell the resident's doctor the results of lab tests.	Isolated
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.	Widespread
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Resident Assessment Deficiencies	IL	Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

Potential for minimal harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST BENEDICT NURSING & REHAB	NILES	(847) 647-0003	05/28/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
ST CLARA'S MANOR	LINCOLN	(217) 735-1507	10/21/2010	Health
STEARNS NURSING & REHAB CENTER	GRANITE CITY	(618) 931-3900	08/10/2010	Health
STEARNS NURSING & REHAB	GRANITE CITY	(618) 931-3900	08/10/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

STEARNS NURSING & REHAB CENTER	GRANITE CITY	(618) 931-3900		Health
STEARNS NURSING & REHAB CENTER	GRANITE CITY	(618) 931-3900	08/10/2010	Health
STERLING PAVILION	STERLING	(815) 626-4264	07/07/2010	Health
ST JAMES MANOR & VILLA	CRETE	(708) 367-4401	01/13/2011	Health
ST JAMES MANOR & VILLA	CRETE	(708) 367-4401	01/13/2011	Health
ST JAMES MANOR & VILLA	CRETE	(708) 367-4401	01/13/2011	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	05/30/2010	Health
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	(217) 544-6464	04/02/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Isolated

IL by name of Facility

Based on IL

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

IL by name of Facility

Based on IL

ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	(773) 665-3317	09/10/2010	Health
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	(773) 665-3317	09/10/2010	Health
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	(773) 665-3317	09/10/2010	Health
ST JOSEPH NURSING HOME	LACON	(309) 246-2175	06/22/2010	Health
ST JOSEPH NURSING HOME	LACON	(309) 246-2175	06/30/2010	Health
ST JOSEPH'S HOME F/T ELDERLY	PALATINE	(847) 358-5700	12/15/2010	Health
ST MARTHA MANOR	CHICAGO	(773) 784-2300	12/20/2010	Health
ST MARY'S HOSPITAL--DECATUR	DECATUR	(217) 464-7000	05/19/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

ST MARY'S HOSPITAL--DECATUR	DECATUR	(217) 464-7000	05/05/2010	Health
ST MARY'S HOSPITAL--DECATUR	DECATUR	(217) 464-7000	05/24/2010	Health
ST MARY'S HOSPITAL--DECATUR	DECATUR	(217) 464-7000	05/24/2010	Health
ST MARY'S HOSPITAL--DECATUR	DECATUR	(217) 464-7000	05/05/2010	Health
ST MARY'S HOSPITAL--DECATUR	DECATUR	(217) 464-7000	05/18/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health

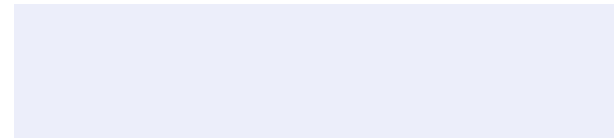
IL by name of Facility

Based on IL

		for Medicaid, along with the names and addresses of State groups that can help.	
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern

IL by name of Facility

Based on IL



Potential for minimal harm

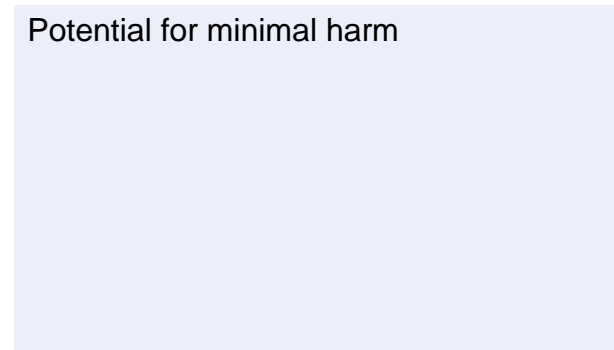
Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

Potential for minimal harm



Potential for minimal harm

IL by name of Facility

Based on IL

ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	(847) 825-5531	10/08/2010	Health
STOCKTON HEALTHCARE & REHAB	STOCKTON	(815) 947-2215	06/21/2010	Health
STOCKTON HEALTHCARE & REHAB	STOCKTON	(815) 947-2215	06/21/2010	Health
STOCKTON HEALTHCARE & REHAB	STOCKTON	(815) 947-2215	06/21/2010	Health
STONEBRIDGE SENIOR LIVING	BENTON	(618) 439-4501	09/28/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no	Widesprea

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501		Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	09/28/2010	Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	09/28/2010	Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	09/28/2010	Health
STONEBRIDGE SENIOR LIVING CENTER	BENTON	(618) 439-4501	10/24/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PATRICK'S RESIDENCE	NAPERVILLE	(630) 416-6565	06/28/2010	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health

IL by name of Facility

Based on IL

		abuse, neglect or mistreatment of residents.	
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Environmental Deficiencies	IL	Have enough outside airflow.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
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ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
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ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
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ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
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ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
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ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/10/2011	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	physical restraints, unless needed for medical treatment. 1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/09/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	02/25/2011	Health
ST PAUL'S HOME	BELLEVILLE	(618) 233-2095	03/10/2011	Health
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health

IL by name of Facility

Based on IL

		catheter, unless it is necessary.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	(773) 478-4222	08/02/2010	Health
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IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	possible quality of life. 1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

ST VINCENT'S HOME	QUINCY	(217) 224-3780	10/07/2010	Health
ST VINCENT'S HOME	QUINCY	(217) 224-3780	10/07/2010	Health
ST VINCENT'S HOME	QUINCY	(217) 224-3780	10/06/2010	Health
ST VINCENT'S HOME	QUINCY	(217) 224-3780	09/17/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health

IL by name of Facility

Based on IL

		from spreading.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Actual harm

IL by name of Facility

Based on IL

SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	(217) 728-4327	11/06/2010	Health
SUNNY ACRES NURSING HOME	PETERSBURG	(217) 632-2334	12/16/2010	Health
SUNSET HOME	QUINCY	(217) 223-2636	11/05/2010	Health
SUNSET REHABILITATION & HEALTH CARE	CANTON	(309) 647-4327	12/16/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/29/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/01/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/24/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/23/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/24/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/29/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/11/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/29/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	11/24/2010	Health
SWANSEA REHAB HEALTH CARE	SWANSEA	(618) 233-6625	10/30/2010	Health
TAMMERLANE HEALTH CARE CENTRE	STERLING	(815) 626-0233	08/04/2010	Health
TAMMERLANE HEALTH CARE CENTRE	STERLING	(815) 626-0233	08/04/2010	Health

IL by name of Facility

Based on IL

		resident's family or representative; or 3) check and update the care plan.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

CENTRE

TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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IL by name of Facility

Based on IL

		from spreading.	
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	07/21/2010	Health
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TAYLORVILLE CARE CENTER	TAYLORVILLE	(217) 824-9636	08/16/2010	Health
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TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
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TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
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TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
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TERRACE NH, THE	WAUKEGAN	(847) 244-6700	04/26/2010	Health
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THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
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IL by name of Facility

Based on IL

		change drugs that cause unwanted effects.	
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/28/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/28/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/28/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	12/22/2010	Health
THREE SPRINGS LODGE NURSING H	CHESTER	(618) 826-3210	11/05/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Pattern
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

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TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	08/20/2010	Health
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TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	08/30/2010	Health
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TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	09/07/2010	Health
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TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	08/23/2010	Health
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TILLERS NSG AND REHAB CTR	OSWEGO	(630) 554-1001	09/07/2010	Health
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TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
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TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
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TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
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IL by name of Facility

Based on IL

Environmental Deficiencies	IL	enough for each resident. Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	(309) 347-1110	12/23/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE	CAMP POINT	(217) 593-7734	09/17/2010	Health

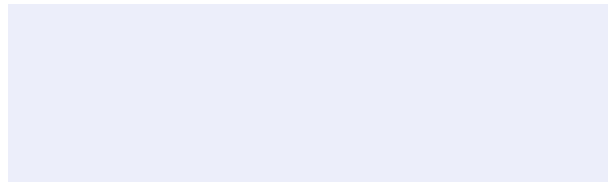
IL by name of Facility

Based on IL

		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid	Isolated

IL by name of Facility

Based on IL



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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IL by name of Facility

Based on IL

		mistreatment, neglect and abuse of residents and theft of residents' property.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
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TIMBER POINT HEALTHCARE	CAMP POINT	(217) 593-7734	09/17/2010	Health
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IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	update the care plan. Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	(217) 593-7734	09/17/2010	Health
TOULON REHAB & HEALTH CARE CENTER	TOULON	(309) 286-2631	10/25/2010	Health
TOULON REHAB & HEALTH CARE	TOULON	(309) 286-2631	10/25/2010	Health

IL by name of Facility

Based on IL

		errors (wrong drug, wrong dose, wrong time) to less than 5%.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Nutrition and Dietary	IL	Prepare food that is nutritional,	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Immediate jeopardy to resident health or
safety

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER

TOULON REHAB & HEALTH CARE CENTER	TOULON	(309) 286-2631	10/25/2010	Health
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TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
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TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
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TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
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TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
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TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
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TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		appetizing, tasty, attractive, well-cooked, and at the right temperature.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	(815) 625-8510	07/25/2010	Health

TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
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TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
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TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
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TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
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TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
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IL by name of Facility

Based on IL

		ulcers) and help restore eating skills, if possible.	
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TRI-STATE NURSING & REHAB CTR	LANSING	(708) 474-7330	08/05/2010	Health
TWIN LAKES REHAB & HEALTH CARE	PARIS	(217) 465-5395	08/25/2010	Health
TWIN LAKES REHAB & HEALTH CARE	PARIS	(217) 465-5395	08/25/2010	Health
TWIN LAKES REHAB & HEALTH CARE	PARIS	(217) 465-5395	08/25/2010	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	01/30/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/10/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/10/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/11/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/14/2011	Health

IL by name of Facility

Based on IL

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

TWIN WILLOWS NURSING CENTER	SALEM	(618) 548-0542	02/02/2011	Health
UNION COUNTY HOSPITAL L T C	ANNA	(618) 833-4511	05/28/2010	Health
UNION COUNTY HOSPITAL L T C	ANNA	(618) 833-4511	07/01/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health

IL by name of Facility

Based on IL

		change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILL E	(618) 943-3444	09/08/2010	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/24/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/26/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/26/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/19/2011	Health
UNITED METHODIST VILLAGE, THE	LAWRENCEVILL E	(618) 943-3347	01/19/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.	Pattern
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	(618) 943-3347	01/19/2011	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VALLEY HI NURSING HOME	WOODSTOCK	(815) 338-0312	05/27/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Provide activities to meet the	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual

IL by name of Facility

Based on IL

VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/05/2010	Health
VANDALIA REHAB & HCC	VANDALIA	(618) 283-4262	08/01/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	08/25/2010	Health

IL by name of Facility

Based on IL

		needs of each resident.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Actual harm

Actual harm

IL by name of Facility

Based on IL

VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	09/02/2010	Health
VERMILION MANOR NURSING HOME	DANVILLE	(217) 443-6430	09/02/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	07/23/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	08/16/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	07/23/2010	Health
VI AT THE GLEN	GLENVIEW	(847) 904-4700	07/23/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Actual harm

Actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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VILLA HEALTH CARE EAST	SHERMAN	(217) 744-2299	08/18/2010	Health
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IL by name of Facility

Based on IL

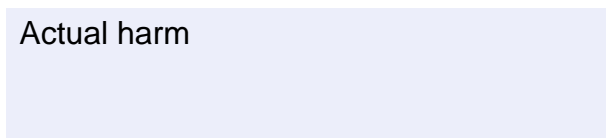
		without a catheter is not given a catheter, unless it is necessary.	
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Isolated
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Isolated

IL by name of Facility

Based on IL

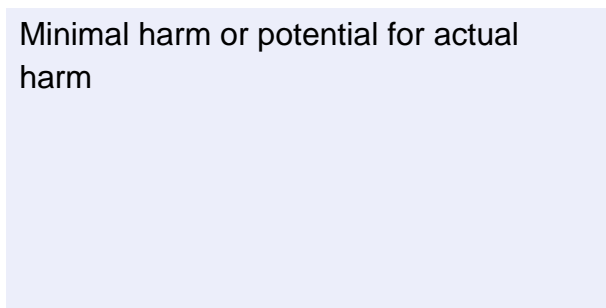


Actual harm



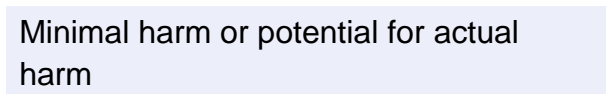
Actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm



Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

VILLA SCALABRINI NSG & REHAB	NORTHLAKE	(708) 562-0040	02/08/2011	Health
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	(708) 562-0040	02/07/2011	Health
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	(708) 562-0040	02/11/2011	Health
WALKER NURSING HOME	VIRGINIA	(217) 452-3218	02/10/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT GROVE VILLAGE	MORRIS	(815) 942-5108	01/03/2011	Health
WALNUT MANOR	WALNUT	(815) 379-2131	07/08/2010	Health
WALNUT MANOR	WALNUT	(815) 379-2131	07/02/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health
WARREN BARR PAVILION	CHICAGO	(312) 705-5100	05/19/2010	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

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Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WARREN PARK HEALTH & LIVING CTR	CHICAGO	(773) 465-5000	01/15/2011	Health
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	(309) 444-3161	12/10/2010	Health
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	(309) 444-3161	12/10/2010	Health
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	(309) 444-3161	12/10/2010	Health

IL by name of Facility

Based on IL

		similar products.	
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
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Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	(815) 432-5476	10/15/2010	Health
WAUCONDA HEALTHCARE AND REHAB	WAUCONDA	(847) 526-5551	10/06/2010	Health
WAUCONDA HEALTHCARE AND REHAB	WAUCONDA	(847) 526-5551	10/06/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/10/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	07/01/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/18/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/14/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	07/01/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	06/11/2010	Health
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	(618) 847-8284	07/01/2010	Health
WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health

IL by name of Facility

Based on IL

		and are signed by the person completing them.	
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern
Resident Assessment Deficiencies	IL	Keep assessments completed in the preceding 15 months in the	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
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WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
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WEALSHIRE, THE	LINCOLNSHIRE	(847) 883-9000	06/11/2010	Health
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WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
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WESLEY VILLAGE	MACOMB	(309) 833-2123	02/17/2011	Health
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WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
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WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
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WESLEY VILLAGE	MACOMB	(309) 833-2123	02/10/2011	Health
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WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
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IL by name of Facility

Based on IL

		resident's active record.	
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.	Isolated
Quality Care Deficiencies	IL	Make sure that a resident does not become withdrawn, angry or depressed if these problems did not exist before.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

WESLEY VILLAGE	MACOMB	(309) 833-2123	02/11/2011	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/20/2010	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/18/2010	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/18/2010	Health
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	(708) 531-1441	08/18/2010	Health
WEST CHICAGO TERRACE	WEST CHICAGO	(630) 231-9292	10/27/2010	Health
WEST CHICAGO TERRACE	WEST CHICAGO	(630) 231-9292	10/27/2010	Health
WEST CHICAGO TERRACE	WEST CHICAGO	(630) 231-9292	10/27/2010	Health
WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/09/2010	Health

IL by name of Facility

Based on IL

		hours a day, 7 days a week.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.	Pattern
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Environmental Deficiencies	IL	Keep all essential equipment working safely.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply	Widesprea d

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/09/2010	Health
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WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/08/2010	Health
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WESTMINSTER PLACE	EVANSTON	(847) 492-4800	09/08/2010	Health
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WESTMINSTER VILLAGE	BLOOMINGTON	(309) 663-6474	04/23/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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IL by name of Facility

Based on IL

		must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB	WESTMONT	(630) 960-2026	10/14/2010	Health
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IL by name of Facility

Based on IL

		investigate any acts or reports of abuse, neglect or mistreatment of residents.	
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Nutrition and Dietary	IL	Provide special eating equipment	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER

WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTMONT NURSING AND REHAB CENTER	WESTMONT	(630) 960-2026	10/14/2010	Health
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WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
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WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
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WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/29/2010	Health
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WESTSIDE REHAB & CARE	WEST	(618) 932-2109	04/09/2010	Health
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IL by name of Facility

Based on IL

Deficiencies		and utensils for each resident who needs them.	
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CENTER

FRANKFORT

WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
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WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
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WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	(618) 932-2109	04/09/2010	Health
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WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	(630) 894-7400	01/20/2011	Health
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WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	(630) 894-7400	01/20/2011	Health
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WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	(630) 894-7400	01/20/2011	Health
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WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	(630) 894-7400	01/20/2011	Health
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WEST SUBURBAN NURSING &	BLOOMINGDALE	(630) 894-7400	01/20/2011	Health
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IL by name of Facility

Based on IL

		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Environmental Deficiencies	IL	Get rid of garbage properly.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	(630) 894-7400		Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	09/01/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	08/30/2010	Health
WESTWOOD MANOR, THE	CHICAGO	(773) 274-7705	09/02/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health

IL by name of Facility

Based on IL

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WHEATON CARE CENTER	WHEATON	(630) 668-2500	11/18/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	12/06/2010	Health
WHEATON CARE CENTER	WHEATON	(630) 668-2500	11/18/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITEHALL NORTH, THE	DEERFIELD	(847) 580-8486	10/21/2010	Health
WHITE HALL NURSING & REHAB CENTER	WHITE HALL	(217) 374-2144	11/19/2010	Health
WHITE HALL NURSING & REHAB CENTER	WHITE HALL	(217) 374-2144	11/19/2010	Health

IL by name of Facility

Based on IL

Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Get rid of garbage properly.	Widespread
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/08/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/08/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/12/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/17/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/18/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/18/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/19/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated

IL by name of Facility

Based on IL

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/15/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/19/2010	Health
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	(618) 242-4075	11/12/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING	SANDWICH	(815) 786-8426	06/21/2010	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

PAVILION				
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOW CREST NURSING PAVILION	SANDWICH	(815) 786-8426	06/21/2010	Health
WILLOWS HEALTH CENTER	ROCKFORD	(815) 316-1500	10/23/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health

IL by name of Facility

Based on IL

		area is free of dangers that cause accidents.	
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Widespread
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Potential for minimal harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

IL by name of Facility

Based on IL

WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/03/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	10/20/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	11/09/2010	Health
WILSON CARE	CHICAGO	(773) 561-7241	10/22/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Isolated
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Potential for minimal harm

IL by name of Facility

Based on IL

WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCHESTER HOUSE	LIBERTYVILLE	(847) 377-7200	01/10/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health

IL by name of Facility

Based on IL

		the training and skills that the State requires.	d
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give special rehabilitation by skilled workers, when ordered by a doctor.	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Immediate jeopardy to resident health or safety

Immediate jeopardy to resident health or safety

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINCREST NURSING CENTER CORP	CHICAGO	(773) 338-7800	01/21/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/11/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/04/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/04/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/04/2011	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	12/14/2010	Health

IL by name of Facility

Based on IL

		a doctor.	
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.	Pattern
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating	Isolated

IL by name of Facility

Based on IL

Potential for minimal harm

Immediate jeopardy to resident health or safety

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	12/14/2010	Health
WINDMILL NURSING PAVILION	SOUTH HOLLAND	(708) 339-0600	01/19/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK MANOR	CAROL STREAM	(630) 510-5200	02/28/2011	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health

IL by name of Facility

Based on IL

		skills, if possible.	
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Administration Deficiencies	IL	post nurse staffing information.	Widespread
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.	Isolated
Resident Rights Deficiencies	IL	Have a private telephone available for use.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity	Pattern

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health

IL by name of Facility

Based on IL

		and self respect.	
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Isolated
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Pattern
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.	Isolated
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern

IL by name of Facility

Based on IL

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	(773) 356-9300	09/14/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	06/04/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	06/07/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	05/24/2010	Health
WINFIELD WOODS	WINFIELD	(630) 668-9696	05/07/2010	Health
WINNING WHEELS	PROPHETSTOWN	(815) 537-5168	07/24/2010	Health
WINSTON MANOR CNV & NURSING	CHICAGO	(773) 252-2066	07/09/2010	Health
WINSTON MANOR CNV & NURSING	CHICAGO	(773) 252-2066	07/09/2010	Health
WOODBRIIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health

IL by name of Facility

Based on IL

Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.	Isolated
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

IL by name of Facility

Based on IL

WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health

IL by name of Facility

Based on IL

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Widespread
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.	Widespread
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOODBIDGE NURSING PAVILION	CHICAGO	(773) 486-7700	06/11/2010	Health
WOOD GLEN NURSING & REHAB	WEST	(630) 876-8100	02/07/2011	Health

IL by name of Facility

Based on IL

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.	Pattern
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.	Pattern
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Quality Care Deficiencies	IL	Give special rehabilitation by skilled workers, when ordered by a doctor.	Pattern
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Pattern
Administration Deficiencies	IL	Follow all laws and professional standards.	Isolated
Resident Rights Deficiencies	IL	Provide proof that all residents'	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

CTR	CHICAGO			
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	(630) 876-8100	02/07/2011	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health

IL by name of Facility

Based on IL

		personal money which is deposited with the nursing home, is secure.	d
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Pattern
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated
Quality Care Deficiencies	IL	Make sure that residents with	Isolated

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual

IL by name of Facility

Based on IL

WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200		Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	(708) 756-5200	08/15/2010	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health

IL by name of Facility

Based on IL

Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.	Widespread
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.	Widespread
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.	Isolated
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.	Pattern
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.	Isolated
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.	Widespread

IL by name of Facility

Based on IL

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

Potential for minimal harm

Minimal harm or potential for actual harm

Minimal harm or potential for actual harm

IL by name of Facility

Based on IL

WOODSTOCK RESIDENCE	WOODSTOCK	(815) 338-1700	03/25/2011	Health
WYNSCAPE	WHEATON	(630) 665-4330	07/13/2010	Health

IL by name of Facility

Based on IL

Deficiencies		a safe and clean way.	d
Environmental Deficiencies	IL	Have a program to keep infection from spreading.	Isolated
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.	Pattern

IL by name of Facility

Based on IL

harm

Minimal harm or potential for actual
harm

Minimal harm or potential for actual
harm